



General Assembly

Amendment

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LCO No. 10466



Offered by:

SEN. MARONEY, 14th Dist.

REP. LEMAR, 96th Dist.

To: Subst. Senate Bill No. 1295

File No. 576

Cal. No. 319

**"AN ACT CONCERNING SOCIAL MEDIA PLATFORMS AND
ONLINE SERVICES, PRODUCTS AND FEATURES."**

1 Strike everything after the enacting clause and substitute the
2 following in lieu thereof:

3 "Section 1. (NEW) (*Effective July 1, 2025*) (a) As used in this section:

4 (1) "Affordable broadband Internet access service" means broadband
5 Internet access service that (A) costs not more than the amount
6 established in subsection (g) of this section, and (B) meets the minimum
7 speed requirements set forth in subsection (h) of this section;

8 (2) "Broadband Internet access service" has the same meaning as
9 provided in section 16-330a of the general statutes;

10 (3) "Broadband Internet access service provider" has the same
11 meaning as provided in section 16-330a of the general statutes;

12 (4) "Eligible household" means a household (A) in which at least one

13 resident is an eligible individual, and (B) that is located within a
14 qualified broadband Internet access service provider's service territory
15 in this state;

16 (5) "Eligible individual" means an individual who is enrolled in a
17 qualified public assistance program;

18 (6) "Person" means an individual, corporation, business trust, estate
19 trust, partnership, association, joint venture or any other legal or
20 commercial entity;

21 (7) "Qualified broadband Internet access service provider" means a
22 broadband Internet access service provider that is doing business in this
23 state and with any state agency, including, but not limited to, through a
24 procurement contract;

25 (8) "Qualified public assistance program" means (A) the
26 supplemental nutrition assistance program administered by the
27 Department of Social Services pursuant to the Food and Nutrition Act
28 of 2008, as amended from time to time, and (B) any public assistance
29 program recognized by a qualified broadband Internet access service
30 provider for the purpose of determining eligibility for the qualified
31 broadband Internet access service provider's existing low-income
32 broadband Internet access service program; and

33 (9) "State agency" has the same meaning as provided in section 1-79
34 of the general statutes, but does not include the Department of
35 Emergency Services and Public Protection.

36 (b) Not later than September 30, 2026, the Commissioner of Energy
37 and Environmental Protection shall, for the purposes set forth in this
38 section, develop, establish and administer a program that shall be
39 known as the "Net Equality Program".

40 (c) As part of the program established pursuant to subsection (b) of
41 this section, and beginning on October 1, 2026, each qualified broadband
42 Internet access service provider shall allow any individual who resides

43 in an eligible household that is located within such qualified broadband
44 Internet access service provider's service territory in this state to submit
45 to such qualified broadband Internet access service provider a request
46 to subscribe to affordable broadband Internet access service provided
47 by such qualified broadband Internet access service provider.

48 (d) On and after October 1, 2026, each qualified broadband Internet
49 access service provider shall make a commercially reasonable effort to
50 raise public awareness regarding the availability of the affordable
51 broadband Internet access service such qualified broadband Internet
52 access service provider offers to eligible households located within such
53 qualified broadband Internet access service provider's service territory
54 in this state. Such effort shall include, but need not be limited to, posting
55 the enrollment procedures for such qualified broadband Internet access
56 service in a prominent and publicly accessible location on such qualified
57 broadband Internet access service provider's Internet web site.

58 (e) Not later than February 1, 2027, and annually thereafter, each
59 qualified broadband Internet access service provider shall submit to the
60 Department of Energy and Environmental Protection, in a form and
61 manner prescribed by the Commissioner of Energy and Environmental
62 Protection, a report disclosing:

63 (1) The number of eligible households that signed up for affordable
64 broadband Internet access service provided by such qualified
65 broadband Internet access service provider during the year that is the
66 subject of the report; and

67 (2) The total number of eligible households that received affordable
68 broadband Internet access service provided by such qualified
69 broadband Internet access service provider during the year that is the
70 subject of such report.

71 (f) As part of the program established pursuant to subsection (b) of
72 this section, the Department of Energy and Environmental Protection
73 shall explore options to establish and advance strategic and effective

74 public-private partnerships.

75 (g) (1) Except as provided in subdivision (2) of this subsection, the
76 monthly cost, including all taxes, charges and fees, charged by a
77 qualified broadband Internet access service provider to an eligible
78 household for affordable broadband Internet access service provided
79 pursuant to this section, including all equipment associated with such
80 affordable broadband Internet access service, shall not exceed forty
81 dollars.

82 (2) Not later than June 1, 2027, and annually thereafter, the
83 Department of Energy and Environmental Protection shall adjust the
84 maximum monthly cost that a qualified broadband Internet access
85 service provider may charge to an eligible household for affordable
86 broadband Internet access service provided pursuant to this section
87 during the twelve-month period beginning on July first of the same
88 calendar year in accordance with any change in the consumer price
89 index for the preceding calendar year, as published by the United States
90 Department of Labor, Bureau of Labor Statistics.

91 (h) (1) Except as provided in subdivisions (2) and (3) of this
92 subsection, all affordable broadband Internet access service provided
93 pursuant to this section shall:

94 (A) During the period beginning October 1, 2026, and ending
95 September 30, 2027, provide speeds that are at least as fast as (i) one
96 hundred megabits per second downstream, and (ii) five megabits per
97 second upstream;

98 (B) On and after October 1, 2027, provide speeds that are at least as
99 fast as (i) one hundred megabits per second downstream, and (ii) twenty
100 megabits per second upstream; and

101 (C) Speeds and latencies that are sufficient to support distance
102 learning and telehealth services.

103 (2) Beginning on June 1, 2030, and not more frequently than

104 biennially thereafter, the Department of Energy and Environmental
105 Protection may, in consultation with the department's Bureau of Energy
106 and Technology and the Commission for Educational Technology,
107 increase the minimum speeds set forth in subparagraph (B) of
108 subdivision (1) of this subsection for the two-year period beginning on
109 July first of the same calendar year. The department, bureau and
110 commission shall post such increased speeds on the department's,
111 bureau's and commission's Internet web sites.

112 (3) (A) Except as provided in subparagraph (B) of this subdivision,
113 the Department of Energy and Environmental Protection may authorize
114 or require a deviation from the requirements established in this
115 subsection for the purpose of complying with applicable state law,
116 federal law or elements of the department's federally subsidized
117 broadband programs that are included in federal applications, made
118 public or negotiated with bidders on or before June 30, 2025.

119 (B) The department shall not authorize or require any deviation from
120 the requirements established in this subsection to allow any affordable
121 broadband Internet access service provided pursuant to this section to
122 provide speeds that are slower than the speeds set forth in
123 subparagraph (A) or (B) of subdivision (1) of this subsection or
124 established by the department, in consultation with the department's
125 Bureau of Energy and Technology and the Commission for Educational
126 Technology, pursuant to subdivision (2) of this subsection, whichever
127 speeds are faster.

128 (i) Beginning on January 31, 2027, any state agency proposing to enter
129 into a contract for the purchase of broadband Internet access service
130 shall, all other factors being equal, give preference to a qualified
131 broadband Internet access service provider that offers affordable
132 broadband Internet access service to eligible households pursuant to
133 this section.

134 (j) The provisions of subsections (a) to (i), inclusive, of this section
135 shall not be construed to impair any contract that is in existence on

136 October 1, 2026.

137 (k) Notwithstanding any provision of the general statutes, no
138 violation of this section shall be deemed an unfair method of
139 competition or an unfair or deceptive act or practice in the conduct of
140 any trade or commerce pursuant to subsection (a) of section 42-110b of
141 the general statutes.

142 Sec. 2. Section 12-815a of the general statutes is repealed and the
143 following is substituted in lieu thereof (*Effective October 1, 2025*):

144 (a) The Commissioner of Consumer Protection shall issue vendor,
145 affiliate, lottery sales agent and occupational licenses in a form and
146 manner prescribed by the commissioner and in accordance with the
147 provisions of this section.

148 (b) No person or business organization awarded a primary contract
149 by the Connecticut Lottery Corporation to provide facilities,
150 components, goods or services that are necessary for and directly related
151 to the secure operation of the activities of said corporation shall do so
152 unless such person or business organization is issued a vendor license
153 by the Commissioner of Consumer Protection. For the purposes of this
154 subsection, "primary contract" means a contract to provide facilities,
155 components, goods or services to said corporation by a person or
156 business organization (1) that provides any lottery game or any online
157 wagering system related facilities, components, goods or services and
158 that receives or, in the exercise of reasonable business judgment, can be
159 expected to receive more than seventy-five thousand dollars or twenty-
160 five per cent of its gross annual sales from said corporation, or (2) that
161 has access to the facilities of said corporation and provides services in
162 such facilities without supervision by said corporation. Each applicant
163 for a vendor license shall pay a nonrefundable application fee of two
164 hundred fifty dollars.

165 (c) (1) The Connecticut Lottery Corporation may employ the delivery
166 services of a business organization that does not hold a vendor license

167 for the purpose of transporting and delivering lottery tickets to lottery
168 sales agents, provided:

169 (A) All lottery tickets are securely packaged in tamper-evident
170 packaging by employees of the corporation on the premises of the
171 corporation while under video surveillance, the exterior of such
172 packaging does not contain any word, graphic or symbol indicating that
173 such packaging contains lottery tickets and the corporation does not
174 include the word "lottery" anywhere on such packaging, including in
175 the return address;

176 (B) All packages are tracked and require a signature upon delivery;

177 (C) The corporation creates and retains documentation for each
178 package, which documentation includes, at a minimum, the following
179 information: (i) The lottery game number; (ii) the pack number or
180 numbers; (iii) the lottery game name; (iv) the number of packs contained
181 in such package; (v) the name and address of the lottery sales agent who
182 is the intended recipient of the lottery tickets; (vi) the package shipment
183 date; and (vii) the name of the business organization delivering the
184 tickets from the corporation to the lottery sales agent.

185 (2) Prior to utilizing a business organization described in subdivision
186 (1) of this subsection for the purpose set forth in said subdivision, the
187 corporation shall provide a detailed plan to the department, in a form
188 and manner prescribed by the commissioner, which plan shall be
189 reviewed and approved or denied by the commissioner not later than
190 thirty days after the department receives such plan. Such plan shall
191 include, at a minimum, the following information:

192 (A) The name and contact information for the business organization;

193 (B) The proposed date to commence shipment through such business
194 organization;

195 (C) A detailed description of the specific tamper-evident packaging
196 to be used, which description shall include the security features for such

197 packaging;

198 (D) The additional security measures to be provided by the business
199 organization during transport and at the point of delivery; and

200 (E) A description of the processes to be employed by the business
201 organization in transporting the lottery tickets in the event a delivery is
202 unsuccessful.

203 (3) The corporation shall retain a copy of all documentation created
204 pursuant to subdivision (2) of this subsection for not less than three
205 years. In the event the corporation is notified by a lottery sales agent that
206 a package of lottery tickets appears to be damaged, missing or otherwise
207 compromised at the time of delivery, the corporation shall immediately
208 notify the department and shall provide instructions to the lottery sales
209 agent to embargo the package until such time that the contents can be
210 verified against the documentation retained by the corporation.

211 [(c)] (d) No person or business organization, other than a shareholder
212 in a publicly traded corporation, may be a contractor or a subcontractor
213 for the provision of facilities, components, goods or services that are
214 necessary for and directly related to the secure operation of the activities
215 of the Connecticut Lottery Corporation, or may exercise control in or
216 over a vendor licensee unless such person or business organization is
217 licensed as an affiliate licensee by the commissioner. Each applicant for
218 an affiliate license shall pay a nonrefundable application fee of two
219 hundred fifty dollars.

220 [(d)] (e) (1) Each employee of a vendor or affiliate licensee who has
221 access to the facilities of the Connecticut Lottery Corporation and
222 provides services in such facilities without supervision by said
223 corporation or performs duties directly related to the activities of said
224 corporation shall obtain an occupational license.

225 (2) Each officer, director, partner, trustee or owner of a business
226 organization licensed as a vendor or affiliate licensee and any
227 shareholder, executive, agent or other person connected with any

228 vendor or affiliate licensee who, in the judgment of the commissioner,
229 will exercise control in or over any such licensee shall obtain an
230 occupational license.

231 (3) Each employee of the Connecticut Lottery Corporation shall
232 obtain an occupational license.

233 [(e)] (f) The commissioner shall issue occupational licenses in the
234 following classes: (1) Class I for persons specified in subdivision (1) of
235 subsection [(d)] (e) of this section; (2) Class II for persons specified in
236 subdivision (2) of subsection [(d)] (e) of this section; (3) Class III for
237 persons specified in subdivision (3) of subsection [(d)] (e) of this section
238 who, in the judgment of the commissioner, will not exercise authority
239 over or direct the management and policies of the Connecticut Lottery
240 Corporation; and (4) Class IV for persons specified in subdivision (3) of
241 subsection [(d)] (e) of this section who, in the judgment of the
242 commissioner, will exercise authority over or direct the management
243 and policies of the Connecticut Lottery Corporation. Each applicant for
244 a Class I or III occupational license shall pay a nonrefundable
245 application fee of twenty dollars. Each applicant for a Class II or IV
246 occupational license shall pay a nonrefundable application fee of one
247 hundred dollars. The nonrefundable application fee shall accompany
248 the application for each such occupational license. Applicants for such
249 licenses shall apply in a form and manner prescribed by the
250 commissioner.

251 (g) Each applicant for a Class III or Class IV occupational license, and
252 each employee of the corporation holding such a license on January 1,
253 2026, shall disclose, in a form and manner prescribed by the
254 commissioner, the forms of gaming under this chapter and chapter 229b
255 on which such applicant or such licensed employee will work as an
256 employee of the corporation. For an applicant approved for a Class III
257 or Class IV occupational license, or for an employee of the corporation
258 who currently holds such a license, the commissioner may issue a
259 separate endorsement authorizing such licensee to engage in the
260 corporation's operation, under chapter 229b, of Internet games or retail

261 sports wagering, as such terms are defined in section 12-850, and such
262 employee shall not be required to apply for a license pursuant to section
263 12-858 or section 12-859 in order to engage in such operation. All Class
264 III or Class IV occupational licensees shall report to the department any
265 criminal conviction not later than two business days after the order or
266 judgment of such conviction is rendered. The corporation and all Class
267 III or Class IV occupational licensees shall immediately report to the
268 department any change in the scope of employment of such licensee
269 employed by the corporation that would require the employee to obtain
270 an additional endorsement pursuant to this subsection.

271 [(f)] (h) No person or business organization may be a lottery sales
272 agent unless such person or organization is licensed as a lottery sales
273 agent by the commissioner.

274 [(g)] (i) In determining whether to grant a vendor, affiliate, lottery
275 sales agent or occupational license to any such person or business
276 organization, the commissioner may require an applicant to provide
277 information as to such applicant and person in charge related to: (1)
278 Financial standing and credit; (2) moral character; (3) criminal record, if
279 any; (4) previous employment; (5) corporate, partnership or association
280 affiliations; (6) ownership of personal assets; and (7) such other
281 information as the commissioner deems pertinent to the issuance of
282 such license, provided the submission of such other information will
283 assure the integrity of the state lottery. The commissioner shall require
284 each applicant for a vendor, affiliate, lottery sales agent or occupational
285 license, provided if an applicant for a lottery sales agent is a business
286 organization the commissioner shall require such entity's person in
287 charge to submit to state and national criminal history records checks
288 and may require each such applicant, or person in charge, to submit to
289 an international criminal history records check before such license is
290 issued. The state and national criminal history records checks required
291 pursuant to this subsection shall be conducted in accordance with
292 section 29-17a. The commissioner shall issue a vendor, affiliate, lottery
293 sales agent or occupational license, as the case may be, to each applicant

294 who satisfies the requirements of this subsection and who is deemed
295 qualified by the commissioner. [The commissioner may reject for good
296 cause an application for a vendor, affiliate, lottery sales agent or
297 occupational license.]

298 ~~[(h)]~~ [(j)] Each vendor, affiliate or Class I or II occupational license shall
299 be effective for not more than one year from the date of issuance. Each
300 Class III or IV occupational license shall remain in effect throughout the
301 term of employment of any such employee holding such a license. The
302 commissioner may require each employee issued a Class IV
303 occupational license to submit information as to such employee's
304 financial standing and credit annually. Initial application for and
305 renewal of any such license shall be in such form and manner as the
306 commissioner shall prescribe.

307 ~~[(i)]~~ [(k)] (1) Upon petition of the corporation, a vendor licensee or an
308 affiliate licensee, the department may authorize an applicant for an
309 occupational license to provisionally perform the work permitted under
310 the license applied for, if: (A) The applicant has filed a completed
311 occupational license application in the form and manner required by the
312 commissioner, and (B) the corporation, vendor licensee or affiliate
313 licensee attests that the provisional authorization is necessary to
314 continue the efficient operation of the lottery, and is based on
315 circumstances that are extraordinary and not designed to circumvent
316 the otherwise applicable licensing procedures.

317 (2) The department may issue a provisional authorization to an
318 applicant for an occupational license in advance of issuance or denial of
319 such license for a period not to exceed six months. Provisional
320 authorization shall permit such applicant to perform the functions and
321 require the applicant to comply with the requirements of the
322 occupational license applied for as set forth in the provisions of this
323 chapter and regulations adopted pursuant to this chapter. Provisional
324 authorization shall not constitute approval for an occupational license.
325 During the period of time that any provisional authorization is in effect,
326 the applicant granted such authorization shall be subject to and comply

327 with all applicable statutes and regulations. Any provisional
328 authorization issued by the department shall expire immediately upon
329 the earlier of: (A) The date of issuance of written notice from the
330 department that the occupational license has been approved or denied,
331 or (B) six months after the date the provisional authorization was issued.

332 (3) An individual whose occupational license application is denied
333 after a period of provisional authorization shall not reapply for an
334 occupational license for a period of one year from the date of the denial.

335 (4) An individual whose provisional authorization expires pursuant
336 to subparagraph (B) of subdivision (2) of this subsection may apply for
337 an additional provisional authorization. The department may issue such
338 additional provisional authorization upon a determination that the
339 conditions of subparagraph (B) of subdivision (1) of this subsection
340 exist.

341 [(j)] (l) When an incident occurs, or is reasonably suspected to have
342 occurred, that causes a disruption in the operation, security, accuracy,
343 integrity or availability of the lottery gaming system, the vendor
344 licensed to provide such lottery gaming system shall, immediately upon
345 discovery of such incident, but not later than twenty-four hours after
346 discovery of such incident, provide the department with a written
347 incident report including the details of the incident and the vendor's
348 proposed corrections. Not later than five business days after notifying
349 the department of an incident, the vendor licensee shall provide the
350 department with a written incident report that (1) details the incident,
351 including the root cause of the incident, and (2) outlines the vendor's
352 plan to make corrections, mitigate the effects of the incident and prevent
353 incidents of a similar nature from occurring in the future. If the vendor
354 licensee is unable to determine the root cause and correct the incident
355 within the initial five business days, the licensee shall continue to
356 update the department every five business days with written incident
357 reports until the root cause is determined and the incident is corrected.
358 The department may require the vendor licensee to submit the lottery
359 gaming system to a gaming laboratory for recertification.

360 [(k)] (m) (1) [The] After a hearing held in accordance with chapter 54,
361 the commissioner may, for good cause, suspend, [or] revoke, [for good
362 cause] refuse to renew or place conditions on a vendor, affiliate, lottery
363 sales agent or occupational license, [after a hearing held before the
364 commissioner in accordance with chapter 54] deny an application for
365 any such license or impose a civil penalty on a vendor, affiliate, lottery
366 sales agent or occupational licensee for good cause, including, but not
367 limited to: (A) Any failure to comply with the provisions of this chapter,
368 chapter 226 or the regulations adopted pursuant to said chapters; (B)
369 any conduct likely to mislead, deceive or defraud the public or the
370 commissioner; (C) any provision of materially false or misleading
371 information; (D) any criminal conviction or civil judgment involving
372 fraud, theft or another financial crime; (E) any demonstrated insolvency,
373 including, but not limited to, the filing of a bankruptcy petition or any
374 failure to meet material financial obligations that directly impact the
375 licensee's ability to operate in compliance with the provisions of this
376 chapter and chapter 226; or (F) any failure to complete an application.
377 The commissioner may order summary suspension of any such license
378 in accordance with subsection (c) of section 4-182.

379 (2) Any such applicant aggrieved by the action of the commissioner
380 concerning an application for a license, or any person or business
381 organization whose license is suspended or revoked, may appeal
382 pursuant to section 4-183.

383 (3) The commissioner may impose a civil penalty on any licensee for
384 a violation of any provision of this chapter or any regulation adopted
385 under section 12-568a in an amount not to exceed two thousand five
386 hundred dollars per violation after a hearing held in accordance with
387 chapter 54.

388 (4) No lottery sales agent shall keep any unauthorized gambling
389 device, illegitimate lottery ticket or illegal bookmaking equipment, or
390 allow any professional gambling, as defined in section 53-278a, at the
391 lottery sales agent's retail facility. In the event the department finds any
392 unauthorized gambling device, illegitimate lottery ticket, illegal

393 bookmaking equipment or professional gambling at a lottery sales
394 agent's retail facility, the lottery sales agent shall be fined not more than
395 four thousand dollars per violation, and the commissioner shall issue a
396 notice of violation to the lottery sales agent that (A) includes an order
397 summarily suspending the lottery sales agent license the commissioner
398 issued to the lottery sales agent, and (B) notifies the suspended lottery
399 sales agent that the suspended lottery sales agent (i) is liable for the fine
400 imposed pursuant to this subdivision, (ii) shall immediately cease all
401 activity that requires a lottery sales agent license, and (iii) may, not later
402 than fifteen days after the lottery sales agent receives such notice of
403 violation, submit to the commissioner a written request that a hearing
404 be held in accordance with the provisions of chapter 54 concerning such
405 summary suspension and fine. If the suspended lottery sales agent
406 requests a hearing within such fifteen-day period, the commissioner
407 shall conduct a hearing in accordance with the provisions of chapter 54
408 concerning such summary suspension and fine. If the suspended lottery
409 sales agent does not request a hearing within such fifteen-day period,
410 the summary suspension order issued, and fine imposed, pursuant to
411 this subdivision shall be deemed a final decision subject to appeal
412 pursuant to section 4-183. A summary suspension order issued
413 pursuant to this subdivision shall remain in effect until the summary
414 suspension is lifted and all fines imposed pursuant to this subdivision
415 have been paid. The summary suspension may be lifted by a written
416 order issued by the commissioner or upon a final decision rendered
417 after a hearing held in accordance with the provisions of chapter 54.

418 ~~[(l)]~~ (n) The commissioner may require that the books and records of
419 any vendor or affiliate licensee be maintained in any manner which the
420 commissioner may deem best, and that any financial or other statements
421 based on such books and records be prepared in accordance with
422 generally accepted accounting principles in such form as the
423 commissioner shall prescribe. The commissioner or a designee may
424 visit, investigate and place expert accountants and such other persons
425 as deemed necessary in the offices or places of business of any such
426 licensee, or require that the books and records of any such licensee be

427 provided to the department, for the purpose of satisfying [himself or
428 herself] the commissioner that such licensee is in compliance with the
429 regulations [of] adopted by the department.

430 [(m)] (o) For the purposes of this section, (1) "business organization"
431 means a partnership, incorporated or unincorporated association, firm,
432 corporation, limited liability company, trust or other form of business
433 or legal entity; (2) "control" means the power to exercise authority over
434 or direct the management and policies of a licensee; and (3) "person"
435 means any individual.

436 [(n)] (p) The Commissioner of Consumer Protection may adopt such
437 regulations, in accordance with chapter 54, as are necessary to
438 implement the provisions of this section.

439 Sec. 3. (NEW) (*Effective July 1, 2025*) (a) For purposes of this section:

440 (1) "House rules" means the terms and conditions for sports
441 wagering; and

442 (2) "Internal controls" means the written system of administrative and
443 accounting processes and procedures implemented or anticipated to be
444 implemented at a master wagering licensee or online gaming operator
445 that are designed to ensure compliance with chapter 229b of the general
446 statutes and the regulations promulgated thereunder, including, but not
447 limited to, (A) financial reporting, (B) effectiveness and security of
448 operations, (C) "know your customer" procedures, and (D) deterring
449 fraud and anti-money laundering.

450 (b) (1) (A) An online gaming operator may void any sports wagers
451 that the online gaming operator has accepted from patrons, without
452 obtaining prior approval from the department, if:

453 (i) The sporting event for which such wagers were accepted has been
454 cancelled, delayed for more than twenty-four hours beyond the
455 originally scheduled start time of such sporting event or transferred to
456 another venue;

457 (ii) Such wagers were accepted on sporting event players that take no
458 part in the sporting event;

459 (iii) Such wagers were accepted for an act, or set of acts, to be
460 performed during a sporting event and such act, or set of acts, does not
461 occur;

462 (iv) Such wagers were accepted based on a specific team qualifying
463 to participate in a post-season tournament and a reduction has been
464 made in the number of teams that are allowed to participate in such
465 tournament; or

466 (v) Such wagers were accepted on a sporting event and (I) there has
467 been a change in the format of, or the number of participants scheduled
468 to participate in, a phase of the sporting event, or (II) a phase of the
469 sporting event is no longer scheduled to occur.

470 (B) For all sports wagers voided under subparagraph (A) of this
471 subdivision, the online gaming operator shall reflect such voidance in
472 the patrons' online gaming accounts and promptly credit the funds from
473 such voided wagers to such patrons' online gaming accounts.

474 (C) Each sports wagering retailer shall post and maintain a notice that
475 informs patrons how to determine whether a sports wager has been
476 voided subject to the house rules and how to receive a refund for a
477 voided sports wager. Such notice shall be (i) in a form and manner
478 approved by the commissioner, (ii) at least eight and one-half inches by
479 eleven inches in size, (iii) in at least twenty-point font, and (iv) posted
480 and maintained at any location in such sports wagering retailer's facility
481 or facilities where a patron may place a sports wager.

482 (2) An online gaming operator shall modify or void a sports wager
483 that the online gaming operator has accepted from a patron, without
484 obtaining prior approval from the department, if:

485 (A) The patron requests that the online gaming operator modify or
486 void such wager prior to the sporting event for which such wager was

487 accepted; and

488 (B) (i) The online gaming operator, or the electronic wagering
489 platform operated by the online gaming operator, erroneously
490 communicated the type, amount or parameters of such wager to the
491 patron, or (ii) an employee of a sports wagering retailer committed an
492 error in entering such wager into the electronic wagering platform
493 operated by the online gaming operator.

494 (3) Each online gaming operator shall maintain a change log record
495 of all sports wagers that such online gaming operator voids or modifies
496 pursuant to subdivision (1) or (2) of this subsection. Such record shall be
497 maintained in a form and manner prescribed by the commissioner. For
498 each such wager, such record shall, at a minimum, include the following
499 information:

500 (A) The name of the affected patron, unless the wager was placed at
501 a retail sports wagering facility;

502 (B) The reason the online gaming operator voided or modified such
503 wager;

504 (C) The type of such wager, broken down by market;

505 (D) The sporting event associated with such wager and the date or
506 dates on which such sporting event occurred or was scheduled to occur;
507 and

508 (E) Any other information the commissioner, in the commissioner's
509 discretion, requires to properly identify and assess the impact of such
510 voided or modified wager.

511 (c) (1) If an online gaming operator may not void a specific sports
512 wager under subsection (b) of this section, the online gaming operator
513 may submit a written request to the department, in a form and manner
514 prescribed by the commissioner, to void such wager. Such request shall,
515 at a minimum, include the following information:

- 516 (A) The reason for such request;
- 517 (B) The name of each patron who would be affected by voiding such
518 wager, unless the wager was placed at a retail sports wagering facility;
- 519 (C) The sporting event associated with such wager and the date or
520 dates on which the sporting event occurred or was scheduled to occur;
- 521 (D) The type of such wager;
- 522 (E) The total amount of such wager; and
- 523 (F) The online gaming operator's plan to contact the patrons who
524 would be affected by voiding such wager, unless such wager was placed
525 at a retail sports wagering facility.
- 526 (2) Upon receiving a written request submitted under subdivision (1)
527 of this subsection, the department may request, and the online gaming
528 operator shall disclose to the department, any additional information
529 the department requires in order to review such request and assess the
530 potential impact that granting such request would have on the affected
531 patrons and the integrity of gaming.
- 532 (3) No online gaming operator that submits a request to the
533 department under subdivision (1) of this subsection shall void any
534 sports wager that is the subject of the request unless the department has
535 issued a written notice to the online gaming operator, in a form and
536 manner prescribed by the commissioner, approving such request.
- 537 (d) (1) Not later than September 1, 2025, each online gaming operator
538 shall submit to the department, in a form and manner prescribed by the
539 commissioner, such online gaming operator's internal controls
540 concerning voiding sports wagers and allocating patron funds. The
541 department shall review such internal controls to ensure that such
542 internal controls (A) provide for affected patrons to be notified not later
543 than twenty-four hours after the department approves a request to void
544 any sports wager, regardless of whether such wager was placed online

545 or at a sports wagering retailer facility, (B) provide for the prompt return
546 of patron funds after the online gaming operator or sports wagering
547 retailer voids any sports wager, and (C) address any other matter the
548 commissioner, in the commissioner's discretion, determines is integral
549 to preserving the integrity of gaming. Not later than December 1, 2025,
550 the department shall send notice to each online gaming operator
551 disclosing whether the department has approved or disapproved the
552 internal controls such online gaming operator submitted to the
553 department pursuant to this subdivision.

554 (2) If the department approves an online gaming operator's internal
555 controls pursuant to subdivision (1) of this subsection, the online
556 gaming operator shall include such internal controls in the online
557 gaming operator's house rules, and the online gaming operator shall
558 display such house rules in a clear and conspicuous location on the
559 electronic wagering platform operated by the online gaming operator.

560 Sec. 4. (NEW) (*Effective July 1, 2026*) (a) As used in this section:

561 (1) "Consumer" means an individual who is a resident of this state
562 and a user of a social media platform;

563 (2) "Cyberbullying" means any act, carried out on a social media
564 platform, that (A) is reasonably likely to (i) cause physical or emotional
565 harm to a consumer, or (ii) place a consumer in fear of physical or
566 emotional harm, or (B) infringes on any right afforded to a consumer
567 under the laws of this state or federal law;

568 (3) "Mental health services" has the same meaning as provided in
569 section 19a-498c of the general statutes;

570 (4) "Owner" means the person who owns a social media platform;

571 (5) "Person" means an individual, association, corporation, limited
572 liability company, partnership, trust or other legal entity; and

573 (6) "Social media platform" has the same meaning as provided in

574 section 42-528 of the general statutes, as amended by this act.

575 (b) Not later than October 1, 2026, each owner of a social media
576 platform shall incorporate an online safety center into the social media
577 platform. Each online safety center shall, at a minimum, provide the
578 consumers who use such social media platform with:

579 (1) Resources for the purposes of (A) preventing cyberbullying on
580 such social media platform, and (B) enabling any consumer to identify
581 any means available to such consumer to obtain mental health services,
582 including, but not limited to, an Internet web site address or telephone
583 number where such consumer may obtain mental health services for the
584 treatment of an anxiety disorder or the prevention of suicide;

585 (2) Access to online behavioral health educational resources;

586 (3) An explanation of such social media platform's mechanism for
587 reporting harmful or unwanted behavior, including, but not limited to,
588 cyberbullying, on such social media platform; and

589 (4) Educational information concerning the impact that social media
590 platforms have on users' mental health.

591 (c) Not later than October 1, 2026, each owner of a social media
592 platform shall establish a cyberbullying policy for the social media
593 platform. Such policy shall, at a minimum, set forth the manner in which
594 such owner handles reports of cyberbullying on such social media
595 platform.

596 Sec. 5. Section 42-515 of the general statutes is repealed and the
597 following is substituted in lieu thereof (*Effective July 1, 2026*):

598 As used in this section and sections 42-516 to 42-526, inclusive, as
599 amended by this act, unless the context otherwise requires:

600 (1) "Abortion" means terminating a pregnancy for any purpose other
601 than producing a live birth.

602 (2) "Affiliate" means a legal entity that shares common branding with
603 another legal entity or controls, is controlled by or is under common
604 control with another legal entity. For the purposes of this subdivision,
605 "control" and "controlled" mean (A) ownership of, or the power to vote,
606 more than fifty per cent of the outstanding shares of any class of voting
607 security of a company, (B) control in any manner over the election of a
608 majority of the directors or of individuals exercising similar functions,
609 or (C) the power to exercise controlling influence over the management
610 of a company.

611 (3) "Authenticate" means to use reasonable means to determine that
612 a request to exercise any of the rights afforded under subdivisions (1) to
613 (4), inclusive, of subsection (a) of section 42-518, as amended by this act,
614 is being made by, or on behalf of, the consumer who is entitled to
615 exercise such consumer rights with respect to the personal data at issue.

616 (4) "Biometric data" means data generated by automatic
617 measurements of an individual's biological characteristics, such as a
618 fingerprint, a voiceprint, eye retinas, irises or other unique biological
619 patterns or characteristics that are used to identify a specific individual.
620 "Biometric data" does not include (A) a digital or physical photograph,
621 (B) an audio or video recording, or (C) any data generated from a digital
622 or physical photograph, or an audio or video recording, unless such
623 data [is] are generated to identify a specific individual.

624 (5) "Business associate" has the same meaning as provided in HIPAA.

625 (6) "Child" has the same meaning as provided in COPPA.

626 (7) "Consent" means a clear affirmative act signifying a consumer's
627 freely given, specific, informed and unambiguous agreement to allow
628 the processing of personal data relating to the consumer. "Consent" may
629 include a written statement, including by electronic means, or any other
630 unambiguous affirmative action. "Consent" does not include (A)
631 acceptance of general or broad terms of use or a similar document that
632 contains descriptions of personal data processing along with other,

633 unrelated information, (B) hovering over, muting, pausing or closing a
634 given piece of content, or (C) agreement obtained through the use of
635 dark patterns.

636 (8) "Consumer" means an individual who is a resident of this state.
637 "Consumer" does not include an individual acting in a commercial or
638 employment context or as an employee, owner, director, officer or
639 contractor of a company, partnership, sole proprietorship, nonprofit
640 organization or government agency whose communications or
641 transactions with the controller occur solely within the context of that
642 individual's role with the company, partnership, sole proprietorship,
643 nonprofit organization or government agency.

644 (9) "Consumer health data" means any personal data that a controller
645 uses to identify a consumer's physical or mental health condition, [or]
646 diagnosis or status, and includes, but is not limited to, gender-affirming
647 health data and reproductive or sexual health data.

648 (10) "Consumer health data controller" means any controller that,
649 alone or jointly with others, determines the purpose and means of
650 processing consumer health data.

651 (11) "Controller" means a person who, alone or jointly with others,
652 determines the purpose and means of processing personal data.

653 (12) "COPPA" means the Children's Online Privacy Protection Act of
654 1998, 15 USC 6501 et seq., and the regulations, rules, guidance and
655 exemptions adopted pursuant to said act, as said act and such
656 regulations, rules, guidance and exemptions may be amended from
657 time to time.

658 (13) "Covered entity" has the same meaning as provided in HIPAA.

659 (14) "Dark pattern" means a user interface designed or manipulated
660 with the substantial effect of subverting or impairing user autonomy,
661 decision-making or choice, and includes, but is not limited to, any
662 practice the Federal Trade Commission refers to as a "dark pattern".

663 (15) ["Decisions that produce legal or similarly significant effects
664 concerning the consumer"] "Decision that produces any legal or
665 similarly significant effect" means [decisions] any decision made by the
666 controller, or on behalf of the controller, that [result] results in the
667 provision or denial by the controller of any financial or lending
668 [services,] service, any housing, any insurance, any education
669 enrollment or opportunity, any criminal justice, any employment
670 [opportunities,] opportunity or any health care [services or access to
671 essential goods or services] service.

672 (16) "De-identified data" means data that cannot reasonably be used
673 to infer information about, or otherwise be linked to, an identified or
674 identifiable individual, or a device linked to such individual, if the
675 controller that possesses such data (A) takes reasonable measures to
676 ensure that such data cannot be associated with an individual, (B)
677 publicly commits to process such data only in a de-identified fashion
678 and not attempt to re-identify such data, and (C) contractually obligates
679 any recipients of such data to satisfy the criteria set forth in
680 subparagraphs (A) and (B) of this subdivision.

681 (17) "Gender-affirming health care services" has the same meaning as
682 provided in section 52-571n.

683 (18) "Gender-affirming health data" means any personal data
684 concerning an effort made by a consumer to seek, or a consumer's
685 receipt of, gender-affirming health care services.

686 (19) "Geofence" means any technology that uses global positioning
687 coordinates, cell tower connectivity, cellular data, radio frequency
688 identification, wireless fidelity technology data or any other form of
689 location detection, or any combination of such coordinates, connectivity,
690 data, identification or other form of location detection, to establish a
691 virtual boundary.

692 (20) "HIPAA" means the Health Insurance Portability and
693 Accountability Act of 1996, 42 USC 1320d et seq., as amended from time

694 to time.

695 (21) "Identified or identifiable individual" means an individual who
696 can be readily identified, directly or indirectly.

697 (22) "Institution of higher education" means any individual who, or
698 school, board, association, limited liability company or corporation that,
699 is licensed or accredited to offer one or more programs of higher
700 learning leading to one or more degrees.

701 (23) "Mental health facility" means any health care facility in which at
702 least seventy per cent of the health care services provided in such facility
703 are mental health services.

704 (24) "Neural data" means any information that is generated by
705 measuring the activity of an individual's central nervous system.

706 [(24)] (25) "Nonprofit organization" means any organization that is
707 exempt from taxation under Section 501(c)(3), 501(c)(4), 501(c)(6) or
708 501(c)(12) of the Internal Revenue Code of 1986, or any subsequent
709 corresponding internal revenue code of the United States, as amended
710 from time to time.

711 [(25)] (26) "Person" means an individual, association, company,
712 limited liability company, corporation, partnership, sole proprietorship,
713 trust or other legal entity.

714 [(26)] (27) "Personal data" means any information that is linked or
715 reasonably linkable to an identified or identifiable individual. "Personal
716 data" does not include de-identified data or publicly available
717 information.

718 [(27)] (28) "Precise geolocation data" means information derived from
719 technology, including, but not limited to, global positioning system
720 level latitude and longitude coordinates or other mechanisms, that
721 directly identifies the specific location of an individual with precision
722 and accuracy within a radius of one thousand seven hundred fifty feet.

723 "Precise geolocation data" does not include the content of
724 communications or any data generated by or connected to advanced
725 utility metering infrastructure systems or equipment for use by a utility.

726 [(28)] (29) "Process" and "processing" mean any operation or set of
727 operations performed, whether by manual or automated means, on
728 personal data or on sets of personal data, such as the collection, use,
729 storage, disclosure, analysis, deletion or modification of personal data.

730 [(29)] (30) "Processor" means a person who processes personal data
731 on behalf of a controller.

732 [(30)] (31) "Profiling" means any form of automated processing
733 performed on personal data to evaluate, analyze or predict personal
734 aspects related to an identified or identifiable individual's economic
735 situation, health, personal preferences, interests, reliability, behavior,
736 location or movements.

737 [(31)] (32) "Protected health information" has the same meaning as
738 provided in HIPAA.

739 [(32)] (33) "Pseudonymous data" means personal data that cannot be
740 attributed to a specific individual without the use of additional
741 information, provided such additional information is kept separately
742 and is subject to appropriate technical and organizational measures to
743 ensure that the personal data [is] are not attributed to an identified or
744 identifiable individual.

745 [(33)] (34) "Publicly available information" (A) means information
746 that [(A)] (i) is lawfully made available [through] from federal, state or
747 municipal government records, or [widely distributed media, and (B)]
748 (ii) a controller has a reasonable basis to believe (I) a consumer has
749 lawfully made available to the general public, or (II) has been lawfully
750 made available to the general public from widely distributed media, and
751 (B) does not include any biometric data that can be associated with a
752 specific consumer and were collected without the consumer's consent.

753 [(34)] (35) "Reproductive or sexual health care" means any health
754 care-related services or products rendered or provided concerning a
755 consumer's reproductive system or sexual well-being, including, but not
756 limited to, any such service or product rendered or provided concerning
757 (A) an individual health condition, status, disease, diagnosis, diagnostic
758 test or treatment, (B) a social, psychological, behavioral or medical
759 intervention, (C) a surgery or procedure, including, but not limited to,
760 an abortion, (D) a use or purchase of a medication, including, but not
761 limited to, a medication used or purchased for the purposes of an
762 abortion, (E) a bodily function, vital sign or symptom, (F) a
763 measurement of a bodily function, vital sign or symptom, or (G) an
764 abortion, including, but not limited to, medical or nonmedical services,
765 products, diagnostics, counseling or follow-up services for an abortion.

766 [(35)] (36) "Reproductive or sexual health data" means any personal
767 data concerning an effort made by a consumer to seek, or a consumer's
768 receipt of, reproductive or sexual health care.

769 [(36)] (37) "Reproductive or sexual health facility" means any health
770 care facility in which at least seventy per cent of the health care-related
771 services or products rendered or provided in such facility are
772 reproductive or sexual health care.

773 [(37)] (38) "Sale of personal data" means the exchange of personal data
774 for monetary or other valuable consideration by the controller to a third
775 party. "Sale of personal data" does not include (A) the disclosure of
776 personal data to a processor that processes the personal data on behalf
777 of the controller, (B) the disclosure of personal data to a third party for
778 purposes of providing a product or service requested by the consumer,
779 (C) the disclosure or transfer of personal data to an affiliate of the
780 controller, (D) the disclosure of personal data where the consumer
781 directs the controller to disclose the personal data or intentionally uses
782 the controller to interact with a third party, (E) the disclosure of personal
783 data that the consumer (i) intentionally made available to the general
784 public via a channel of mass media, and (ii) did not restrict to a specific
785 audience, or (F) the disclosure or transfer of personal data to a third

786 party as an asset that is part of a merger, acquisition, bankruptcy or
787 other transaction, or a proposed merger, acquisition, bankruptcy or
788 other transaction, in which the third party assumes control of all or part
789 of the controller's assets.

790 [(38)] (39) "Sensitive data" means personal data that includes (A) data
791 revealing (i) racial or ethnic origin, (ii) religious beliefs, (iii) a mental or
792 physical health condition, [or] diagnosis, disability or treatment, (iv) sex
793 life, sexual orientation or status as nonbinary or transgender, or (v)
794 citizenship or immigration status, (B) consumer health data, (C) [the
795 processing of] genetic or biometric data [for the purpose of uniquely
796 identifying an individual] or information derived therefrom, (D)
797 personal data collected from [a known] an individual the controller has
798 actual knowledge, or wilfully disregards, is a child, (E) data concerning
799 an individual's status as a victim of crime, as defined in section 1-1k, [or]
800 (F) precise geolocation data, (G) neural data, (H) a consumer's financial
801 account number, financial account log-in information or credit card or
802 debit card number that, in combination with any required access or
803 security code, password or credential, would allow access to a
804 consumer's financial account, or (I) government-issued identification
805 number, including, but not limited to, Social Security number, passport
806 number, state identification card number or driver's license number,
807 that applicable law does not require to be publicly displayed.

808 [(39)] (40) "Targeted advertising" means displaying advertisements to
809 a consumer where the advertisement is selected based on personal data
810 obtained or inferred from that consumer's activities over time and across
811 nonaffiliated Internet web sites or online applications to predict such
812 consumer's preferences or interests. "Targeted advertising" does not
813 include (A) advertisements based on activities within a controller's own
814 Internet web sites or online applications, (B) advertisements based on
815 the context of a consumer's current search query, visit to an Internet web
816 site or online application, (C) advertisements directed to a consumer in
817 response to the consumer's request for information or feedback, or (D)
818 processing personal data solely to measure or report advertising

819 frequency, performance or reach.

820 [(40)] (41) "Third party" means a person, such as a public authority,
821 agency or body, other than the consumer, controller or processor or an
822 affiliate of the processor or the controller.

823 [(41)] (42) "Trade secret" has the same meaning as provided in section
824 35-51.

825 Sec. 6. Section 42-516 of the general statutes is repealed and the
826 following is substituted in lieu thereof (*Effective July 1, 2026*):

827 The provisions of sections 42-515 to 42-525, inclusive, as amended by
828 this act, apply to persons that: [conduct] (1) Conduct business in this
829 state, or [persons that] produce products or services that are targeted to
830 residents of this state, and [that] during the preceding calendar year [:
831 (1) Controlled] controlled or processed the personal data of not [less]
832 fewer than [one hundred thousand] thirty-five thousand consumers,
833 excluding personal data controlled or processed solely for the purpose
834 of completing a payment transaction; [or (2) controlled or processed the
835 personal data of not less than twenty-five thousand consumers and
836 derived more than twenty-five per cent of their gross revenue from the
837 sale of personal data] (2) control or process consumers' sensitive data,
838 excluding personal data controlled or processed solely for the purposes
839 of completing a payment transaction; or (3) offer consumers' personal
840 data for sale in trade or commerce.

841 Sec. 7. Subsections (a) and (b) of section 42-517 of the general statutes
842 are repealed and the following is substituted in lieu thereof (*Effective July*
843 *1, 2026*):

844 (a) The provisions of sections 42-515 to 42-525, inclusive, as amended
845 by this act, do not apply to any: (1) Body, authority, board, bureau,
846 commission, district or agency of this state or of any political
847 subdivision of this state; (2) person who has entered into a contract with
848 any body, authority, board, bureau, commission, district or agency
849 described in subdivision (1) of this subsection while such person is

850 processing consumer health data on behalf of such body, authority,
851 board, bureau, commission, district or agency pursuant to such contract;
852 (3) nonprofit organization; (4) candidate committee, national committee,
853 party committee or political committee, as such terms are defined in
854 section 9-601; (5) institution of higher education; [(5)] (6) national
855 securities association that is registered under 15 USC 78o-3 of the
856 Securities Exchange Act of 1934, as amended from time to time; [(6)
857 financial institution or data subject to Title V of the Gramm-Leach-Bliley
858 Act, 15 USC 6801 et seq.]; (7) covered entity or business associate, as
859 defined in 45 CFR 160.103; (8) tribal nation government organization;
860 [or] (9) air carrier, as defined in 49 USC 40102, as amended from time to
861 time, and regulated under the Federal Aviation Act of 1958, 49 USC
862 40101 et seq., and the Airline Deregulation Act of 1978, 49 USC 41713, as
863 said acts may be amended from time to time; (10) insurer, as defined in
864 section 38a-1, or its affiliate, fraternal benefit society, within the meaning
865 of section 38a-595, health carrier, as defined in section 38a-591a,
866 insurance-support organization, as defined in section 38a-976, or
867 insurance agent or insurance producer, as such terms are defined in
868 section 38a-702a; (11) bank, Connecticut credit union, federal credit
869 union, out-of-state bank or out-of-state credit union, or any affiliate or
870 subsidiary thereof, as such terms are defined in section 36a-2, that (A) is
871 only and directly engaged in financial activities as described in 12 USC
872 1843(k), (B) is regulated and examined by the Department of Banking or
873 an applicable federal bank regulatory agency, and (C) has established a
874 program to comply with all applicable requirements established by the
875 Banking Commissioner or the applicable federal bank regulatory
876 agency concerning personal data; or (12) agent, broker-dealer,
877 investment adviser or investment adviser agent, as such terms are
878 defined in section 36b-3, who is regulated by the Department of Banking
879 or the Securities and Exchange Commission.

880 (b) The following information and data [is] are exempt from the
881 provisions of sections 42-515 to 42-526, inclusive, as amended by this
882 act: (1) Protected health information under HIPAA; (2) patient-
883 identifying information for purposes of 42 USC 290dd-2; (3) identifiable

884 private information for purposes of the federal policy for the protection
885 of human subjects under 45 CFR 46; (4) identifiable private information
886 that is otherwise information collected as part of human subjects
887 research pursuant to the good clinical practice guidelines issued by the
888 International Council for Harmonization of Technical Requirements for
889 Pharmaceuticals for Human Use; (5) personal data for purposes of the
890 protection of human subjects under 21 CFR Parts 6, 50 and 56, or
891 personal data used or shared in research, as defined in 45 CFR 164.501,
892 that is conducted in accordance with the standards set forth in this
893 subdivision and subdivisions (3) and (4) of this subsection, or other
894 research conducted in accordance with applicable law; (6) information
895 and documents created for purposes of the Health Care Quality
896 Improvement Act of 1986, 42 USC 11101 et seq.; (7) patient safety work
897 product for purposes of section 19a-127o and the Patient Safety and
898 Quality Improvement Act, 42 USC 299b-21 et seq., as amended from
899 time to time; (8) information derived from any of the health care-related
900 information listed in this subsection that is de-identified in accordance
901 with the requirements for de-identification pursuant to HIPAA; (9)
902 information originating from and intermingled to be indistinguishable
903 with, or information treated in the same manner as, information exempt
904 under this subsection that is maintained by a covered entity or business
905 associate, program or qualified service organization, as specified in 42
906 USC 290dd-2, as amended from time to time; (10) information used for
907 public health activities and purposes as authorized by HIPAA,
908 community health activities and population health activities; (11) the
909 collection, maintenance, disclosure, sale, communication or use of any
910 personal information bearing on a consumer's credit worthiness, credit
911 standing, credit capacity, character, general reputation, personal
912 characteristics or mode of living by a consumer reporting agency,
913 furnisher or user that provides information for use in a consumer report,
914 and by a user of a consumer report, but only to the extent that such
915 activity is regulated by and authorized under the Fair Credit Reporting
916 Act, 15 USC 1681 et seq., as amended from time to time; (12) personal
917 data collected, processed, sold or disclosed in compliance with the
918 Driver's Privacy Protection Act of 1994, 18 USC 2721 et seq., as amended

919 from time to time; (13) personal data regulated by the Family
920 Educational Rights and Privacy Act, 20 USC 1232g et seq., as amended
921 from time to time; (14) personal data collected, processed, sold or
922 disclosed in compliance with the Farm Credit Act, 12 USC 2001 et seq.,
923 as amended from time to time; (15) data processed or maintained (A) in
924 the course of an individual applying to, employed by or acting as an
925 agent or independent contractor of a controller, processor, consumer
926 health data controller or third party, to the extent that the data [is] are
927 collected and used within the context of that role, (B) as the emergency
928 contact information of an individual under sections 42-515 to 42-526,
929 inclusive, as amended by this act, used for emergency contact purposes,
930 or (C) that [is] are necessary to retain to administer benefits for another
931 individual relating to the individual who is the subject of the
932 information under subdivision (1) of this subsection and used for the
933 purposes of administering such benefits; [and] (16) personal data
934 collected, processed, sold or disclosed in relation to price, route or
935 service, as such terms are used in the Federal Aviation Act of 1958, 49
936 USC 40101 et seq., and the Airline Deregulation Act of 1978, 49 USC
937 41713, as said acts may be amended from time to time; (17) data subject
938 to Title V of the Gramm-Leach-Bliley Act, 15 USC 6801 et seq., as
939 amended from time to time; and (18) information included in a limited
940 data set, as described in 45 CFR 164.514(e), as amended from time to
941 time, to the extent such information is used, disclosed and maintained
942 in the manner specified in 45 CFR 164.514(e), as amended from time to
943 time.

944 Sec. 8. Section 42-518 of the general statutes is repealed and the
945 following is substituted in lieu thereof (*Effective July 1, 2026*):

946 (a) A consumer shall have the right to: (1) Confirm whether or not a
947 controller is processing the consumer's personal data and access such
948 personal data, including, but not limited to, any inferences about the
949 consumer derived from such personal data and whether a controller or
950 processor is processing a consumer's personal data for the purposes of
951 profiling to make a decision that produces any legal or similarly

952 significant effect concerning a consumer, unless such confirmation or
953 access would require the controller to reveal a trade secret or the
954 controller is prohibited from disclosing such personal data under
955 subsection (e) of this section; (2) correct inaccuracies in the consumer's
956 personal data, taking into account the nature of the personal data and
957 the purposes of the processing of the consumer's personal data; (3)
958 delete personal data provided by, or obtained about, the consumer; (4)
959 obtain a copy of the consumer's personal data processed by the
960 controller, in a portable and, to the extent technically feasible, readily
961 usable format that allows the consumer to transmit the data to another
962 controller without hindrance, where the processing is carried out by
963 automated means, provided such controller shall not be required to
964 reveal any trade secret; [and] (5) opt out of the processing of the personal
965 data for purposes of (A) targeted advertising, (B) the sale of personal
966 data, except as provided in subdivision (2) of subsection [(b)] (a) of
967 section 42-520, as amended by this act, or (C) profiling in furtherance of
968 [solely] any automated [decisions that produce] decision that produces
969 any legal or similarly significant [effects] effect concerning the
970 consumer; (6) if the consumer's personal data were processed for the
971 purposes of profiling in furtherance of any automated decision that
972 produced any legal or similarly significant effect concerning the
973 consumer, and if feasible, (A) question the result of such profiling, (B)
974 be informed of the reason that such profiling resulted in such decision,
975 (C) review the consumer's personal data that were processed for the
976 purposes of such profiling, and (D) if the profiling decision concerned
977 housing, taking into account the nature of the personal data and the
978 purposes for which such personal data were processed, allow the
979 consumer to correct any incorrect personal data that were processed for
980 the purposes of such profiling and have the profiling decision
981 reevaluated based on the corrected personal data; and (7) obtain from
982 the controller a list of the third parties to which such controller has sold
983 the consumer's personal data or, if such controller does not maintain a
984 list of the third parties to which such controller has sold the consumer's
985 personal data, a list of all third parties to which such controller has sold
986 personal data, provided the controller shall not be required to reveal any

987 trade secret.

988 (b) A consumer may exercise rights under this section by a secure and
989 reliable means established by the controller and described to the
990 consumer in the controller's privacy notice. A consumer may designate
991 an authorized agent in accordance with section 42-519 to exercise the
992 rights of such consumer to opt out of the processing of such consumer's
993 personal data for purposes of subdivision (5) of subsection (a) of this
994 section on behalf of the consumer. In the case of processing personal
995 data of a [known] consumer who the controller has actual knowledge,
996 or wilfully disregards, is a child, the parent or legal guardian may
997 exercise such consumer rights on the child's behalf. In the case of
998 processing personal data concerning a consumer subject to a
999 guardianship, conservatorship or other protective arrangement, the
1000 guardian or the conservator of the consumer may exercise such rights
1001 on the consumer's behalf.

1002 (c) Except as otherwise provided in sections 42-515 to 42-525,
1003 inclusive, as amended by this act, a controller shall comply with a
1004 request by a consumer to exercise the consumer rights authorized
1005 pursuant to said sections as follows:

1006 (1) A controller shall respond to the consumer without undue delay,
1007 but not later than forty-five days after receipt of the request. The
1008 controller may extend the response period by forty-five additional days
1009 when reasonably necessary, considering the complexity and number of
1010 the consumer's requests, provided the controller informs the consumer
1011 of any such extension within the initial forty-five-day response period
1012 and of the reason for the extension.

1013 (2) If a controller declines to take action regarding the consumer's
1014 request, the controller shall inform the consumer without undue delay,
1015 but not later than forty-five days after receipt of the request, of the
1016 justification for declining to take action and instructions for how to
1017 appeal the decision.

1018 (3) Information provided in response to a consumer request shall be
1019 provided by a controller, free of charge, once per consumer during any
1020 twelve-month period. If requests from a consumer are manifestly
1021 unfounded, excessive or repetitive, the controller may charge the
1022 consumer a reasonable fee to cover the administrative costs of
1023 complying with the request or decline to act on the request. The
1024 controller bears the burden of demonstrating the manifestly unfounded,
1025 excessive or repetitive nature of the request.

1026 (4) If a controller is unable to authenticate a request to exercise any of
1027 the rights afforded under subdivisions (1) to (4), inclusive, of subsection
1028 (a) of this section or subdivision (6) of said subsection using
1029 commercially reasonable efforts, the controller shall not be required to
1030 comply with a request to initiate an action pursuant to this section and
1031 shall provide notice to the consumer that the controller is unable to
1032 authenticate the request to exercise such right or rights until such
1033 consumer provides additional information reasonably necessary to
1034 authenticate such consumer and such consumer's request to exercise
1035 such right or rights. A controller shall not be required to authenticate an
1036 opt-out request, but a controller may deny an opt-out request if the
1037 controller has a good faith, reasonable and documented belief that such
1038 request is fraudulent. If a controller denies an opt-out request because
1039 the controller believes such request is fraudulent, the controller shall
1040 send a notice to the person who made such request disclosing that such
1041 controller believes such request is fraudulent, why such controller
1042 believes such request is fraudulent and that such controller shall not
1043 comply with such request.

1044 (5) A controller that has obtained personal data about a consumer
1045 from a source other than the consumer shall be deemed in compliance
1046 with a consumer's request to delete such data pursuant to subdivision
1047 (3) of subsection (a) of this section by (A) retaining a record of the
1048 deletion request and the minimum data necessary for the purpose of
1049 ensuring the consumer's personal data remains deleted from the
1050 controller's records and not using such retained data for any other

1051 purpose pursuant to the provisions of sections 42-515 to 42-525,
1052 inclusive, as amended by this act, or (B) opting the consumer out of the
1053 processing of such personal data for any purpose except for those
1054 exempted pursuant to the provisions of sections 42-515 to 42-525,
1055 inclusive, as amended by this act.

1056 (d) A controller shall establish a process for a consumer to appeal the
1057 controller's refusal to take action on a request within a reasonable period
1058 of time after the consumer's receipt of the decision. The appeal process
1059 shall be conspicuously available and similar to the process for
1060 submitting requests to initiate action pursuant to this section. Not later
1061 than sixty days after receipt of an appeal, a controller shall inform the
1062 consumer in writing of any action taken or not taken in response to the
1063 appeal, including a written explanation of the reasons for the decisions.
1064 If the appeal is denied, the controller shall also provide the consumer
1065 with an online mechanism, if available, or other method through which
1066 the consumer may contact the Attorney General to submit a complaint.

1067 (e) A controller shall not disclose the following personal data in
1068 response to a request to exercise the consumer's rights under
1069 subdivision (1) of subsection (a) of this section, and shall instead inform
1070 the consumer or the person exercising such right on behalf of the
1071 consumer, with sufficient particularity, that the controller has collected
1072 such personal data: (1) The consumer's Social Security number; (2) the
1073 consumer's driver's license number, state identification card number or
1074 other government-issued identification number; (3) the consumer's
1075 financial account number; (4) the consumer's health insurance
1076 identification number or medical identification number; (5) the
1077 consumer's account password; (6) the consumer's security question or
1078 answer thereto; or (7) the consumer's biometric data.

1079 Sec. 9. Section 42-520 of the general statutes is repealed and the
1080 following is substituted in lieu thereof (*Effective July 1, 2026*):

1081 (a) (1) A controller shall: [(1)] (A) Limit the collection of personal data
1082 to what is [adequate, relevant and] reasonably necessary and

1083 proportionate in relation to the purposes for which such data [is] are
1084 processed, as disclosed to the consumer; [(2) except as otherwise
1085 provided in sections 42-515 to 42-525, inclusive] (B) unless the controller
1086 obtains the consumer's consent, not process the consumer's personal
1087 data for [purposes] any material new purpose that [are] is neither
1088 reasonably necessary to, nor compatible with, the [disclosed] purposes
1089 [for which such personal data is processed, as] that were disclosed to the
1090 consumer, [unless the controller obtains the consumer's consent; (3)]
1091 pursuant to subparagraph (A) of this subdivision, taking into account
1092 (i) the consumer's reasonable expectation regarding such personal data
1093 at the time such personal data were collected based on the purposes that
1094 were disclosed to the consumer pursuant to subparagraph (A) of this
1095 subdivision, (ii) the relationship that such new purpose bears to the
1096 purposes that were disclosed to the consumer pursuant to
1097 subparagraph (A) of this subdivision, (iii) the impact that processing
1098 such personal data for such new purpose might have on the consumer,
1099 (iv) the relationship between the consumer and the controller and the
1100 context in which the personal data were collected, and (v) the existence
1101 of additional safeguards, including, but not limited to, encryption or
1102 pseudonymization, in processing such personal data for such new
1103 purpose; (C) establish, implement and maintain reasonable
1104 administrative, technical and physical data security practices to protect
1105 the confidentiality, integrity and accessibility of personal data
1106 appropriate to the volume and nature of the personal data at issue; [(4)]
1107 (D) not process sensitive data concerning a consumer unless such
1108 processing is reasonably necessary in relation to the purposes for which
1109 such sensitive data are processed and without obtaining the consumer's
1110 consent, or, in the case of the processing of sensitive data concerning a
1111 [known] consumer who the controller has actual knowledge, or wilfully
1112 disregards, is a child, without processing such data in accordance with
1113 COPPA; [(5)] (E) not process personal data in violation of [the laws] any
1114 law of this state [and federal laws that prohibit] that prohibits unlawful
1115 discrimination against consumers, and any evidence, or lack of
1116 evidence, concerning proactive anti-bias testing or any similar proactive
1117 effort to avoid processing such data in violation of such law, including,

1118 but not limited to, any evidence or lack of evidence concerning the
1119 quality, efficacy, recency and scope of any such testing or effort, the
1120 results of such testing or effort and the response to the results of such
1121 testing or effort, shall be relevant to any claim available for a violation
1122 of such law and any defense available thereto; (F) not process personal
1123 data in violation of any federal law that prohibits unlawful
1124 discrimination against consumers; [(6)] (G) provide an effective
1125 mechanism for a consumer to revoke the consumer's consent under this
1126 section that is at least as easy as the mechanism by which the consumer
1127 provided the consumer's consent and, upon revocation of such consent,
1128 cease to process the data as soon as practicable, but not later than fifteen
1129 days after the receipt of such request; (H) not sell the sensitive data of a
1130 consumer without the consumer's consent; and [(7)] (I) not process the
1131 personal data of a consumer for purposes of targeted advertising, or sell
1132 the consumer's personal data, [without the consumer's consent,] under
1133 circumstances where a controller has actual knowledge, or wilfully
1134 disregards, that the consumer is at least thirteen years of age but
1135 younger than [sixteen] eighteen years of age. A controller shall not
1136 discriminate against a consumer for exercising any of the consumer
1137 rights contained in sections 42-515 to 42-525, inclusive, as amended by
1138 this act, including denying goods or services, charging different prices
1139 or rates for goods or services or providing a different level of quality of
1140 goods or services to the consumer.

1141 [(b)] (2) Nothing in subdivision (1) of this subsection [(a) of this
1142 section] shall be construed to require a controller to provide a product
1143 or service that requires the personal data of a consumer which the
1144 controller does not collect or maintain, or prohibit a controller from
1145 offering a different price, rate, level, quality or selection of goods or
1146 services to a consumer, including offering goods or services for no fee,
1147 if the offering is in connection with a consumer's voluntary participation
1148 in a bona fide loyalty, rewards, premium features, discounts or club card
1149 program.

1150 [(c)] (b) (1) A controller shall provide consumers with a reasonably

1151 accessible, clear and meaningful privacy notice that includes: [(1)] (A)
1152 The categories of personal data processed by the controller; [(2)] (B) the
1153 purpose for processing personal data; [(3) how consumers may exercise
1154 their consumer rights, including how a consumer may appeal a
1155 controller's decision] (C) a description of the means, established
1156 pursuant to subsection (c) of this section, for consumers to submit
1157 requests to exercise their consumer rights pursuant to sections 42-515 to
1158 42-525, inclusive, as amended by this act, including, but not limited to,
1159 a description of (i) how consumers may exercise their consumer rights
1160 under subsection (a) of section 42-518, as amended by this act, and (ii)
1161 how consumers may appeal controllers' decisions with regard to [the
1162 consumer's request; (4)] requests to exercise such rights; (D) the
1163 categories of personal data that the controller [shares with] sells to third
1164 parties, if any; [(5)] (E) the categories of third parties, if any, [with] to
1165 which the controller [shares] sells personal data; [and (6)] (F) a clear and
1166 conspicuous disclosure of (i) any processing of personal data for
1167 purposes of targeted advertising, or (ii) any sale of personal data to a
1168 third party for purposes of targeted advertising; (G) an active electronic
1169 mail address or other online mechanism that [the consumer] consumers
1170 may use to contact the controller; (H) a statement disclosing whether the
1171 controller collects, uses or sells personal data for the purpose of training
1172 large language models; and (I) the most recent month and year during
1173 which the controller updated such privacy notice.

1174 (2) A controller shall make the privacy notice required under
1175 subdivision (1) of this subsection publicly available: (A) Through a
1176 conspicuous hyperlink that includes the word "privacy" (i) on the home
1177 page of the controller's Internet web site, if the controller maintains an
1178 Internet web site, (ii) on the application store page or download page of
1179 a mobile device, if the controller maintains an application for use on a
1180 mobile device, and (iii) on the application's settings menu or in a
1181 similarly conspicuous and accessible location, if the controller maintains
1182 an application for use on a mobile device or other device used to connect
1183 to the Internet; (B) through a medium in which the controller regularly
1184 interacts with consumers, including, but not limited to, mail, if the

1185 controller does not maintain an Internet web site; (C) in each language
1186 in which the controller (i) provides any product or service that is subject
1187 to the privacy notice, or (ii) carries out any activity that is related to any
1188 product or service described in subparagraph (C)(i) of this subdivision;
1189 and (D) in a manner that is reasonably accessible to, and usable by,
1190 individuals with disabilities.

1191 (3) Whenever a controller makes any retroactive material change to
1192 the controller's privacy notice or practices, the controller shall: (A)
1193 Notify the consumers affected by such material change with respect to
1194 any personal data to be collected after the effective date of such material
1195 change; and (B) provide a reasonable opportunity for the consumers
1196 described in subparagraph (A) of this subdivision to withdraw consent
1197 to any further and materially different collection, processing or transfer
1198 of previously collected personal data following such material change.
1199 The controller shall take all reasonable electronic measures to provide
1200 such notice to such affected consumers, taking into account the
1201 technology available to the controller and the nature of the controller's
1202 relationship with such affected consumers.

1203 (4) Nothing in this subsection shall be construed to require a
1204 controller to provide a privacy notice that is specific to this state if the
1205 controller provides a generally applicable privacy notice that satisfies
1206 the requirements established in this subsection.

1207 [(d) If a controller sells personal data to third parties or processes
1208 personal data for targeted advertising, the controller shall clearly and
1209 conspicuously disclose such processing, as well as the manner in which
1210 a consumer may exercise the right to opt out of such processing.]

1211 [(e)] (c) (1) A controller shall establish [, and shall describe in a
1212 privacy notice,] one or more secure and reliable means for consumers to
1213 submit a request to exercise their consumer rights pursuant to sections
1214 42-515 to 42-525, inclusive, as amended by this act. Such means shall
1215 take into account the ways in which consumers normally interact with
1216 the controller, the need for secure and reliable communication of such

1217 requests and the ability of the controller to verify the identity of the
1218 consumer making the request. A controller shall not require a consumer
1219 to create a new account in order to exercise consumer rights, but may
1220 require a consumer to use an existing account. Any such means shall
1221 include:

1222 (A) (i) Providing a clear and conspicuous [link] hyperlink on the
1223 controller's Internet web site to an Internet web page that enables [a] the
1224 consumer, or an agent of the consumer, to opt out of the processing of
1225 the consumer's personal data for purposes of targeted advertising, or
1226 any sale of the consumer's personal data; and

1227 (ii) [Not later than January 1, 2025, allowing] Allowing a consumer to
1228 opt out of any processing of the consumer's personal data for the
1229 purposes of targeted advertising, or any sale of such personal data,
1230 through an opt-out preference signal sent, with such consumer's
1231 consent, by a platform, technology or mechanism to the controller
1232 indicating such consumer's intent to opt out of any such processing or
1233 sale. Such platform, technology or mechanism shall:

1234 (I) Not unfairly disadvantage another controller;

1235 (II) Not make use of a default setting, but, rather, require the
1236 consumer to make an affirmative, freely given and unambiguous choice
1237 to opt out of any processing of such consumer's personal data pursuant
1238 to sections 42-515 to 42-525, inclusive, as amended by this act;

1239 (III) Be consumer-friendly and easy to use by the average consumer;

1240 (IV) Be as consistent as possible with any other similar platform,
1241 technology or mechanism required by any federal or state law or
1242 regulation; and

1243 (V) Enable the controller to accurately determine whether the
1244 consumer is a resident of this state and whether the consumer has made
1245 a legitimate request to opt out of any sale of such consumer's personal
1246 data or targeted advertising.

1247 (B) If a consumer's decision to opt out of any processing of the
1248 consumer's personal data for the purposes of targeted advertising, or
1249 any sale of such personal data, through an opt-out preference signal sent
1250 in accordance with the provisions of subparagraph (A) of this
1251 subdivision conflicts with the consumer's existing controller-specific
1252 privacy setting or voluntary participation in a controller's bona fide
1253 loyalty, rewards, premium features, discounts or club card program, the
1254 controller shall comply with such consumer's opt-out preference signal
1255 but may notify such consumer of such conflict and provide to such
1256 consumer the choice to confirm such controller-specific privacy setting
1257 or participation in such program.

1258 (2) If a controller responds to consumer opt-out requests received
1259 pursuant to subparagraph (A) of subdivision (1) of this subsection by
1260 informing the consumer of a charge for the use of any product or service,
1261 the controller shall present the terms of any financial incentive offered
1262 pursuant to subdivision (2) of subsection [(b)] (a) of this section for the
1263 retention, use, sale or sharing of the consumer's personal data.

1264 Sec. 10. Section 42-521 of the general statutes is repealed and the
1265 following is substituted in lieu thereof (*Effective July 1, 2026*):

1266 (a) A processor shall adhere to the instructions of a controller and
1267 shall assist the controller in meeting the controller's obligations under
1268 sections 42-515 to 42-525, inclusive, as amended by this act. Such
1269 assistance shall include: (1) Taking into account the nature of processing
1270 and [the information available to the processor, by appropriate technical
1271 and organizational measures,] insofar as is [reasonably practicable]
1272 possible, to fulfill the controller's obligation to respond to [consumer
1273 rights requests] consumers' requests to exercise their rights under
1274 section 42-518, as amended by this act; (2) taking into account the nature
1275 of processing and the information available to the processor, by
1276 assisting the controller in meeting the controller's obligations in relation
1277 to the security of processing the personal data and in relation to the
1278 notification of a breach of security, as defined in section 36a-701b, of the
1279 system of the processor, in order to meet the controller's obligations; and

1280 (3) providing necessary information to enable the controller to conduct
1281 and document data protection assessments and impact assessments.

1282 (b) A contract between a controller and a processor shall govern the
1283 processor's data processing procedures with respect to processing
1284 performed on behalf of the controller. The contract shall be binding and
1285 clearly set forth instructions for processing data, the nature and purpose
1286 of processing, the type of data subject to processing, the duration of
1287 processing and the rights and obligations of both parties. The contract
1288 shall also require that the processor: (1) Ensure that each person
1289 processing personal data is subject to a duty of confidentiality with
1290 respect to the data; (2) at the controller's direction, delete or return all
1291 personal data to the controller as requested at the end of the provision
1292 of services, unless retention of the personal data is required by law; (3)
1293 upon the reasonable request of the controller, make available to the
1294 controller all information in its possession necessary to demonstrate the
1295 processor's compliance with the obligations in sections 42-515 to 42-525,
1296 inclusive, as amended by this act; (4) after providing the controller an
1297 opportunity to object, engage any subcontractor pursuant to a written
1298 contract that requires the subcontractor to meet the obligations of the
1299 processor with respect to the personal data; and (5) allow, and cooperate
1300 with, reasonable assessments by the controller or the controller's
1301 designated assessor, or the processor may arrange for a qualified and
1302 independent assessor to conduct an assessment of the processor's
1303 policies and technical and organizational measures in support of the
1304 obligations under sections 42-515 to 42-525, inclusive, as amended by
1305 this act, using an appropriate and accepted control standard or
1306 framework and assessment procedure for such assessments. The
1307 processor shall provide a report of such assessment to the controller
1308 upon request.

1309 (c) Nothing in this section shall be construed to relieve a controller or
1310 processor from the liabilities imposed on the controller or processor by
1311 virtue of such controller's or processor's role in the processing
1312 relationship, as described in sections 42-515 to 42-525, inclusive, as

1313 amended by this act.

1314 (d) Determining whether a person is acting as a controller or
1315 processor with respect to a specific processing of data is a fact-based
1316 determination that depends upon the context in which personal data [is]
1317 are to be processed. A person who is not limited in such person's
1318 processing of personal data pursuant to a controller's instructions, or
1319 who fails to adhere to such instructions, is a controller and not a
1320 processor with respect to a specific processing of data. A processor that
1321 continues to adhere to a controller's instructions with respect to a
1322 specific processing of personal data remains a processor. If a processor
1323 begins, alone or jointly with others, determining the purposes and
1324 means of the processing of personal data, the processor is a controller
1325 with respect to such processing and may be subject to an enforcement
1326 action under section 42-525.

1327 Sec. 11. Section 42-522 of the general statutes is repealed and the
1328 following is substituted in lieu thereof (*Effective July 1, 2026*):

1329 (a) For the purposes of this section, processing that presents a
1330 heightened risk of harm to a consumer includes: (1) The processing of
1331 personal data for the purposes of targeted advertising; (2) the sale of
1332 personal data; (3) the processing of personal data for the purposes of
1333 profiling, where such profiling presents a reasonably foreseeable risk of
1334 (A) unfair or deceptive treatment of, or unlawful disparate impact on,
1335 consumers, (B) financial, physical or reputational injury to consumers,
1336 (C) a physical or other intrusion upon the solitude or seclusion, or the
1337 private affairs or concerns, of consumers, where such intrusion would
1338 be offensive to a reasonable person, or (D) other substantial injury to
1339 consumers; and (4) the processing of sensitive data.

1340 [(a)] (b) (1) A controller shall conduct and document a data protection
1341 assessment for each of the controller's processing activities that presents
1342 a heightened risk of harm to a consumer. [For the purposes of this
1343 section, processing that presents a heightened risk of harm to a
1344 consumer includes: (1) The processing of personal data for the purposes

1345 of targeted advertising; (2) the sale of personal data; (3) the processing
1346 of personal data for the purposes of profiling, where such profiling
1347 presents a reasonably foreseeable risk of (A) unfair or deceptive
1348 treatment of, or unlawful disparate impact on, consumers, (B) financial,
1349 physical or reputational injury to consumers, (C) a physical or other
1350 intrusion upon the solitude or seclusion, or the private affairs or
1351 concerns, of consumers, where such intrusion would be offensive to a
1352 reasonable person, or (D) other substantial injury to consumers; and (4)
1353 the processing of sensitive data.]

1354 [(b) Data protection assessments] (2) Each data protection assessment
1355 conducted pursuant to subdivision (1) of this subsection [(a) of this
1356 section] shall identify and weigh the benefits that may flow, directly and
1357 indirectly, from the processing to the controller, the consumer, other
1358 stakeholders and the public against the potential risks to the rights of
1359 the consumer associated with such processing, as mitigated by
1360 safeguards that can be employed by the controller to reduce such risks.
1361 The controller shall factor into [any] each such data protection
1362 assessment the use of de-identified data and the reasonable expectations
1363 of consumers, as well as the context of the processing and the
1364 relationship between the controller and the consumer whose personal
1365 data will be processed.

1366 (c) Each controller that engages in any profiling for the purposes of
1367 making a decision that produces any legal or similarly significant effect
1368 concerning a consumer shall conduct an impact assessment for such
1369 profiling. Such impact assessment shall include, to the extent reasonably
1370 known by or available to the controller, as applicable: (1) A statement
1371 by the controller disclosing the purpose, intended use cases and
1372 deployment context of, and benefits afforded by, such profiling; (2) an
1373 analysis of whether such profiling poses any known or reasonably
1374 foreseeable heightened risk of harm to a consumer, and, if so, (A) the
1375 nature of such heightened risk of harm to a consumer, and (B) the steps
1376 that have been taken to mitigate such heightened risk of harm to a
1377 consumer; (3) a description of (A) the main categories of personal data

1378 processed as inputs for the purposes of such profiling, and (B) the
1379 outputs such profiling produces; (4) an overview of the main categories
1380 of personal data the controller used to customize such profiling, if the
1381 controller used data to customize such profiling; (5) any metrics used to
1382 evaluate the performance and known limitations of such profiling; (6) a
1383 description of any transparency measures taken concerning such
1384 profiling, including, but not limited to, any measures taken to disclose
1385 to consumers that such controller is engaged in such profiling while
1386 such controller is engaged in such profiling; and (7) a description of the
1387 post-deployment monitoring and user safeguards provided concerning
1388 such profiling, including, but not limited to, the oversight, use and
1389 learning processes established by the controller to address issues arising
1390 from such profiling.

1391 [(c)] (d) The Attorney General may require that a controller disclose
1392 any data protection assessment or impact assessment that is relevant to
1393 an investigation conducted by the Attorney General, and the controller
1394 shall make the data protection assessment or impact assessment
1395 available to the Attorney General. The Attorney General may evaluate
1396 the data protection assessment or impact assessment for compliance
1397 with the responsibilities set forth in sections 42-515 to 42-525, inclusive,
1398 as amended by this act. Data protection assessments and impact
1399 assessments shall be confidential and shall be exempt from disclosure
1400 under the Freedom of Information Act, as defined in section 1-200. To
1401 the extent any information contained in a data protection assessment or
1402 impact assessment disclosed to the Attorney General includes
1403 information subject to attorney-client privilege or work product
1404 protection, such disclosure shall not constitute a waiver of such
1405 privilege or protection.

1406 [(d)] (e) A single data protection assessment or impact assessment
1407 may address a comparable set of processing operations that include
1408 similar activities.

1409 [(e)] (f) If a controller conducts a data protection assessment or impact
1410 assessment for the purpose of complying with another applicable law

1411 or regulation, the data protection assessment or impact assessment shall
1412 be deemed to satisfy the requirements established in this section if such
1413 data protection assessment or impact assessment is reasonably similar
1414 in scope and effect to the data protection assessment or impact
1415 assessment that would otherwise be conducted pursuant to this section.

1416 ~~[(f)]~~ (g) (1) Data protection assessment requirements shall apply to
1417 processing activities created or generated after July 1, 2023, and are not
1418 retroactive.

1419 (2) Impact assessment requirements shall apply to processing
1420 activities created or generated on or after August 1, 2026, and are not
1421 retroactive.

1422 Sec. 12. Subsections (a) to (d), inclusive, of section 42-524 of the
1423 general statutes are repealed and the following are substituted in lieu
1424 thereof (*Effective July 1, 2026*):

1425 (a) Nothing in sections 42-515 to 42-526, inclusive, as amended by this
1426 act, shall be construed to restrict a controller's, processor's or consumer
1427 health data controller's ability to: (1) Comply with federal, state or
1428 municipal ordinances or regulations; (2) comply with a civil, criminal or
1429 regulatory inquiry, investigation, subpoena or summons by federal,
1430 state, municipal or other governmental authorities; (3) cooperate with
1431 law enforcement agencies concerning conduct or activity that the
1432 controller, processor or consumer health data controller reasonably and
1433 in good faith believes may violate federal, state or municipal ordinances
1434 or regulations; (4) investigate, establish, exercise, prepare for or defend
1435 legal claims; (5) provide a product or service specifically requested by a
1436 consumer; (6) perform under a contract to which a consumer is a party,
1437 including fulfilling the terms of a written warranty; (7) take steps at the
1438 request of a consumer prior to entering into a contract; (8) take
1439 immediate steps to protect an interest that is essential for the life or
1440 physical safety of the consumer or another individual, and where the
1441 processing cannot be manifestly based on another legal basis; (9)
1442 prevent, detect, protect against or respond to security incidents, identity

1443 theft, fraud, harassment, malicious or deceptive activities or any illegal
1444 activity, preserve the integrity or security of systems or investigate,
1445 report or prosecute those responsible for any such action; (10) engage in
1446 public or peer-reviewed scientific or statistical research in the public
1447 interest that adheres to all other applicable ethics and privacy laws and
1448 is approved, monitored and governed by an institutional review board
1449 that determines, or similar independent oversight entities that
1450 determine, (A) whether the deletion of the information is likely to
1451 provide substantial benefits that do not exclusively accrue to the
1452 controller or consumer health data controller, (B) the expected benefits
1453 of the research outweigh the privacy risks, and (C) whether the
1454 controller or consumer health data controller has implemented
1455 reasonable safeguards to mitigate privacy risks associated with
1456 research, including any risks associated with re-identification; (11) assist
1457 another controller, processor, consumer health data controller or third
1458 party with any of the obligations under sections 42-515 to 42-526,
1459 inclusive, as amended by this act; or (12) process personal data for
1460 reasons of public interest in the area of public health, community health
1461 or population health, but solely to the extent that such processing is (A)
1462 subject to suitable and specific measures to safeguard the rights of the
1463 consumer whose personal data [is] are being processed, and (B) under
1464 the responsibility of a professional subject to confidentiality obligations
1465 under federal, state or local law.

1466 (b) The obligations imposed on controllers, processors or consumer
1467 health data controllers under sections 42-515 to 42-526, inclusive, as
1468 amended by this act, shall not restrict a controller's, processor's or
1469 consumer health data controller's ability to collect, use or retain data for
1470 internal use to: (1) Conduct internal research to develop, improve or
1471 repair products, services or technology; (2) effectuate a product recall;
1472 (3) identify and repair technical errors that impair existing or intended
1473 functionality; (4) process personal data for the purposes of profiling in
1474 furtherance of any automated decision that may produce any legal or
1475 similarly significant effect concerning a consumer, provided such
1476 personal data are (A) processed only to the extent necessary to detect or

1477 correct any bias that may result from processing such data for such
1478 purposes, such bias cannot effectively be detected or corrected without
1479 processing such data and such data are deleted once such processing
1480 has been completed, (B) processed subject to appropriate safeguards to
1481 protect the rights of consumers secured by the Constitution or laws of
1482 this state or of the United States, (C) subject to technical restrictions
1483 concerning the reuse of such data and industry-standard security and
1484 privacy measures, including, but not limited to, pseudonymization, (D)
1485 subject to measures to ensure that such data are secure, protected and
1486 subject to suitable safeguards, including, but not limited to, strict
1487 controls concerning, and documentation of, access to such data, to avoid
1488 misuse and ensure that only authorized persons may access such data
1489 while preserving the confidentiality of such data, and (E) not
1490 transmitted, transferred or otherwise accessed by any third party; [or
1491 (4)] (5) perform internal operations that are reasonably aligned with the
1492 expectations of the consumer or reasonably anticipated based on the
1493 consumer's existing relationship with the controller or consumer health
1494 data controller, or are otherwise compatible with processing data in
1495 furtherance of the provision of a product or service specifically
1496 requested by a consumer or the performance of a contract to which the
1497 consumer is a party; or (6) perform internal operations in accordance
1498 with the internal operations exception established in COPPA if the
1499 controller, processor or consumer health data controller is processing
1500 data in accordance with such exception.

1501 (c) The obligations imposed on controllers, processors or consumer
1502 health data controllers under sections 42-515 to 42-526, inclusive, as
1503 amended by this act, shall not apply where compliance by the controller,
1504 processor or consumer health data controller with said sections would
1505 violate an evidentiary privilege under the laws of this state. Nothing in
1506 sections 42-515 to 42-526, inclusive, as amended by this act, shall be
1507 construed to prevent a controller, processor or consumer health data
1508 controller from providing personal data concerning a consumer to a
1509 person covered by an evidentiary privilege under the laws of the state
1510 as part of a privileged communication.

1511 (d) A controller, processor or consumer health data controller that
1512 discloses personal data to a processor or third-party controller in
1513 accordance with sections 42-515 to 42-526, inclusive, as amended by this
1514 act, shall not be deemed to have violated said sections if the processor
1515 or third-party controller that receives and processes such personal data
1516 violates said sections, provided, at the time the disclosing controller,
1517 processor or consumer health data controller disclosed such personal
1518 data, the disclosing controller, processor or consumer health data
1519 controller did not have actual knowledge that the receiving processor or
1520 third-party controller would violate said sections. A third-party
1521 controller or processor receiving personal data from a controller,
1522 processor or consumer health data controller in compliance with
1523 sections 42-515 to 42-526, inclusive, as amended by this act, is likewise
1524 not in violation of said sections for the transgressions of the controller,
1525 processor or consumer health data controller from which such third-
1526 party controller or processor receives such personal data.

1527 Sec. 13. Subsections (a) and (b) of section 42-528 of the general statutes
1528 are repealed and the following is substituted in lieu thereof (*Effective July*
1529 *1, 2026*):

1530 (a) For the purposes of this section:

1531 (1) "Authenticate" means to use reasonable means and make a
1532 commercially reasonable effort to determine whether a request to
1533 exercise any right afforded under subsection (b) of this section has been
1534 submitted by, or on behalf of, the minor who is entitled to exercise such
1535 right;

1536 (2) "Consumer" has the same meaning as provided in section 42-515,
1537 as amended by this act;

1538 (3) "Minor" means any consumer who is younger than eighteen years
1539 of age;

1540 (4) "Personal data" has the same meaning as provided in section 42-
1541 515, as amended by this act;

1542 (5) "Social media platform" (A) means a public or semi-public
1543 Internet-based service or application that (i) is used by a consumer in
1544 this state, (ii) is primarily intended to connect and allow users to socially
1545 interact within such service or application, and (iii) enables a user to (I)
1546 construct a public or semi-public profile for the purposes of signing into
1547 and using such service or application, (II) populate a public list of other
1548 users with whom the user shares a social connection within such service
1549 or application, and (III) create or post content that is viewable by other
1550 users, including, but not limited to, on message boards, in chat rooms,
1551 or through a landing page or main feed that presents the user with
1552 content generated by other users, and (B) does not include a public or
1553 semi-public Internet-based service or application that (i) exclusively
1554 provides electronic mail or direct messaging services, (ii) primarily
1555 consists of news, sports, entertainment, interactive video games,
1556 electronic commerce or content that is preselected by the provider or for
1557 which any chat, comments or interactive functionality is incidental to,
1558 directly related to, or dependent on the provision of such content, or (iii)
1559 is used by and under the direction of an educational entity, including,
1560 but not limited to, a learning management system or a student
1561 engagement program; and

1562 (6) "Unpublish" means to remove a social media platform account
1563 from public visibility.

1564 (b) (1) Not later than fifteen business days after a social media
1565 platform receives a request from a minor or, if the minor is younger than
1566 sixteen years of age, from such minor's parent or legal guardian to
1567 unpublish such minor's social media platform account, the social media
1568 platform shall unpublish such minor's social media platform account.

1569 (2) Not later than forty-five business days after a social media
1570 platform receives a request from a minor or, if the minor is younger than
1571 sixteen years of age, from such minor's parent or legal guardian to delete
1572 such minor's social media platform account, the social media platform
1573 shall delete such minor's social media platform account and cease
1574 processing such minor's personal data except where the preservation of

1575 such minor's social media platform account or personal data is
1576 otherwise permitted or required by applicable law, including, but not
1577 limited to, sections 42-515 to 42-525, inclusive, as amended by this act.
1578 A social media platform may extend such forty-five business day period
1579 by an additional forty-five business days if such extension is reasonably
1580 necessary considering the complexity and number of the consumer's
1581 requests, provided the social media platform informs the minor or, if the
1582 minor is younger than sixteen years of age, such minor's parent or legal
1583 guardian within the initial forty-five business day response period of
1584 such extension and the reason for such extension.

1585 (3) A social media platform shall establish, and shall describe in a
1586 privacy notice, one or more secure and reliable means for submitting a
1587 request pursuant to this subsection. A social media platform that
1588 provides a mechanism for a minor or, if the minor is younger than
1589 sixteen years of age, the minor's parent or legal guardian to initiate a
1590 process to delete or unpublish such minor's social media platform
1591 account shall be deemed to be in compliance with the provisions of this
1592 subsection.

1593 (4) No social media platform shall require a minor's parent or legal
1594 guardian to create a social media platform account to submit a request
1595 pursuant to this subsection. A social media platform may require a
1596 minor's parent or legal guardian to use an existing social media platform
1597 account to submit such a request, provided such parent or legal
1598 guardian has access to the existing social media platform account.

1599 Sec. 14. Section 42-529 of the general statutes is repealed and the
1600 following is substituted in lieu thereof (*Effective July 1, 2026*):

1601 For the purposes of this section and sections 42-529a to 42-529e,
1602 inclusive, as amended by this act:

1603 (1) "Adult" means any individual who is at least eighteen years of age;

1604 (2) "Consent" has the same meaning as provided in section 42-515, as
1605 amended by this act;

1606 (3) "Consumer" has the same meaning as provided in section 42-515,
1607 as amended by this act;

1608 (4) "Controller" has the same meaning as provided in section 42-515,
1609 as amended by this act;

1610 (5) "Heightened risk of harm to minors" means processing minors'
1611 personal data in a manner that presents any reasonably foreseeable risk
1612 of (A) any unfair or deceptive treatment of, or any unlawful disparate
1613 impact on, minors, (B) any material financial, physical or reputational
1614 injury to minors, [or] (C) any material physical or other intrusion upon
1615 the solitude or seclusion, or the private affairs or concerns, of minors if
1616 such intrusion would be offensive to a reasonable person, (D) any
1617 physical violence against minors, (E) any material harassment of minors
1618 on any online service, product or feature, which harassment is severe,
1619 pervasive or objectively offensive to a reasonable person, or (F) any
1620 sexual abuse or sexual exploitation of minors;

1621 (6) "HIPAA" has the same meaning as provided in section 42-515, as
1622 amended by this act;

1623 (7) "Minor" means any consumer who is younger than eighteen years
1624 of age;

1625 (8) "Online service, product or feature" means any service, product or
1626 feature that is provided online. "Online service, product or feature" does
1627 not include any (A) telecommunications service, as defined in 47 USC
1628 153, as amended from time to time, (B) broadband Internet access
1629 service, as defined in 47 CFR 54.400, as amended from time to time, or
1630 (C) delivery or use of a physical product;

1631 (9) "Person" has the same meaning as provided in section 42-515, as
1632 amended by this act;

1633 (10) "Personal data" has the same meaning as provided in section 42-
1634 515, as amended by this act;

1635 (11) "Precise geolocation data" has the same meaning as provided in
1636 section 42-515, as amended by this act;

1637 (12) "Process" and "processing" have the same meaning as provided
1638 in section 42-515, as amended by this act;

1639 (13) "Processor" has the same meaning as provided in section 42-515,
1640 as amended by this act;

1641 (14) "Profiling" has the same meaning as provided in section 42-515,
1642 as amended by this act;

1643 (15) "Protected health information" has the same meaning as
1644 provided in section 42-515, as amended by this act;

1645 (16) "Sale of personal data" has the same meaning as provided in
1646 section 42-515, as amended by this act;

1647 (17) "Targeted advertising" has the same meaning as provided in
1648 section 42-515, as amended by this act; and

1649 (18) "Third party" has the same meaning as provided in section 42-
1650 515, as amended by this act.

1651 Sec. 15. Section 42-529a of the general statutes is repealed and the
1652 following is substituted in lieu thereof (*Effective July 1, 2026*):

1653 (a) Each controller that offers any online service, product or feature
1654 to consumers whom such controller has actual knowledge, or wilfully
1655 disregards, are minors shall use reasonable care to avoid any heightened
1656 risk of harm to minors caused by such online service, product or feature.
1657 In any enforcement action brought by the Attorney General pursuant to
1658 section 42-529e, there shall be a rebuttable presumption that a controller
1659 used reasonable care as required under this section if the controller
1660 complied with the provisions of section 42-529b, as amended by this act,
1661 concerning data protection assessments and impact assessments.

1662 (b) (1) [Subject to the consent requirement established in subdivision

1663 (3) of this subsection, no] No controller that offers any online service,
1664 product or feature to consumers whom such controller has actual
1665 knowledge, or wilfully disregards, are minors shall [: (A) Process]
1666 process any minor's personal data; [(i) for] (A) For the purposes of [(I)]
1667 (i) targeted advertising, [(II)] or (ii) any sale of personal data; [, or (III)]
1668 profiling in furtherance of any fully automated decision made by such
1669 controller that produces any legal or similarly significant effect
1670 concerning the provision or denial by such controller of any financial or
1671 lending services, housing, insurance, education enrollment or
1672 opportunity, criminal justice, employment opportunity, health care
1673 services or access to essential goods or services, (ii)] (B) unless such
1674 processing is reasonably necessary to provide such online service,
1675 product or feature; [, (iii)] (C) for any processing purpose [(I)] (i) other
1676 than the processing purpose that the controller disclosed at the time
1677 such controller collected such personal data, or [(II)] (ii) [that] other than
1678 what is reasonably necessary for, and compatible with, the processing
1679 purpose described in subparagraph [(A)(iii)(I)] (C)(i) of this subdivision;
1680 [.] or [(iv)] (D) for longer than is reasonably necessary to provide such
1681 online service, product or feature; [, or (B) use any system design feature
1682 to significantly increase, sustain or extend any minor's use of such
1683 online service, product or feature.] The provisions of this subdivision
1684 shall not apply to any service or application that is used by and under
1685 the direction of an educational entity, including, but not limited to, a
1686 learning management system or a student engagement program.

1687 (2) [Subject to the consent requirement established in subdivision (3)
1688 of this subsection, no] No controller that offers an online service,
1689 product or feature to consumers whom such controller has actual
1690 knowledge, or wilfully disregards, are minors shall collect a minor's
1691 precise geolocation data unless: (A) Such precise geolocation data [is
1692 reasonably] are strictly necessary for the controller to provide such
1693 online service, product or feature and, if such data [is] are necessary to
1694 provide such online service, product or feature, such controller may
1695 only collect such data for the time necessary to provide such online
1696 service, product or feature; and (B) the controller provides to the minor

1697 a signal indicating that such controller is collecting such precise
1698 geolocation data, which signal shall be available to such minor for the
1699 entire duration of such collection.

1700 (3) (A) Subject to the consent requirement established in
1701 subparagraph (B) of this subdivision, no controller that offers any online
1702 service, product or feature to consumers whom such controller has
1703 actual knowledge, or wilfully disregards, are minors shall process any
1704 minor's personal data for purposes of profiling in furtherance of any
1705 automated decision made by such controller that produces any legal or
1706 similarly significant effect concerning the provision or denial by such
1707 controller of any financial or lending service, housing, insurance,
1708 education enrollment or opportunity, criminal justice, employment
1709 opportunity, health care service or access to any essential good or
1710 service, unless such processing is reasonably necessary to provide such
1711 online service, product or feature.

1712 ~~[(3)]~~ (B) No controller shall engage in the activities described in
1713 ~~[subdivisions (1) and (2) of this subsection]~~ subparagraph (A) of this
1714 subdivision unless the controller obtains the minor's consent or, if the
1715 minor is younger than thirteen years of age, the consent of such minor's
1716 parent or legal guardian. A controller that complies with the verifiable
1717 parental consent requirements established in the Children's Online
1718 Privacy Protection Act of 1998, 15 USC 6501 et seq., and the regulations,
1719 rules, guidance and exemptions adopted pursuant to said act, as said act
1720 and such regulations, rules, guidance and exemptions may be amended
1721 from time to time, shall be deemed to have satisfied any requirement to
1722 obtain parental consent under this ~~[subdivision]~~ subparagraph.

1723 (c) (1) No controller that offers any online service, product or feature
1724 to consumers whom such controller has actual knowledge, or wilfully
1725 disregards, are minors shall: (A) Provide any consent mechanism that is
1726 designed to substantially subvert or impair, or is manipulated with the
1727 effect of substantially subverting or impairing, user autonomy, decision-
1728 making or choice; [or] (B) except as provided in subdivision (2) of this
1729 subsection, offer any direct messaging apparatus for use by minors

1730 [without providing] unless (i) such controller provides readily
1731 accessible and easy-to-use safeguards to [limit the ability of adults to
1732 send] enable any minor, or any minor's parent or legal guardian, to
1733 prevent any adult from sending any unsolicited [communications to
1734 minors with whom they are not connected] communication to such
1735 minor unless such minor and adult are already connected on such online
1736 service, product or feature, and (ii) the safeguards required under
1737 subparagraph (B)(i) of this subdivision, as a default setting, prevent any
1738 adult from sending any unsolicited communication to any minor unless
1739 such minor and adult are already connected on such online service,
1740 product or feature; or (C) except as provided in subdivision (3) of this
1741 subsection, use any system design feature to significantly increase,
1742 sustain or extend any minor's use of such online service, product or
1743 feature.

1744 (2) The provisions of subparagraph (B) of subdivision (1) of this
1745 subsection shall not apply to services where the predominant or
1746 exclusive function is: (A) Electronic mail; or (B) direct messaging
1747 consisting of text, photos or videos that are sent between devices by
1748 electronic means, where messages are (i) shared between the sender and
1749 the recipient, (ii) only visible to the sender and the recipient, and (iii) not
1750 posted publicly.

1751 (3) The provisions of subparagraph (C) of subdivision (1) of this
1752 subsection shall not apply to any service or application that is used by
1753 and under the direction of an educational entity, including, but not
1754 limited to, a learning management system or a student engagement
1755 program.

1756 Sec. 16. Section 42-529b of the general statutes is repealed and the
1757 following is substituted in lieu thereof (*Effective July 1, 2026*):

1758 (a) Each controller that [, on or after October 1, 2024,] offers any online
1759 service, product or feature to consumers whom such controller has
1760 actual knowledge, or wilfully disregards, are minors shall conduct a
1761 data protection assessment for such online service, product or feature:

1762 (1) In a manner that is consistent with the requirements established in
1763 section 42-522, as amended by this act; and (2) that addresses (A) the
1764 purpose of such online service, product or feature, (B) the categories of
1765 minors' personal data that such online service, product or feature
1766 processes, (C) the purposes for which such controller processes minors'
1767 personal data with respect to such online service, product or feature,
1768 and (D) any heightened risk of harm to minors that is a reasonably
1769 foreseeable result of offering such online service, product or feature to
1770 minors.

1771 (b) Each controller that offers any online service, product or feature
1772 to consumers whom such controller has actual knowledge, or wilfully
1773 disregards, are minors shall, if such online service, product or feature
1774 engages in any profiling based on such consumers' personal data,
1775 conduct an impact assessment for such online service, product or
1776 feature. Such impact assessment shall include, to the extent reasonably
1777 known by or available to the controller, as applicable: (1) A statement
1778 by the controller disclosing the purpose, intended use cases and
1779 deployment context of, and benefits afforded by, such online service,
1780 product or feature, if such online service, product or feature engages in
1781 any profiling for the purpose of making decisions that produce legal or
1782 similarly significant effects concerning such consumers; (2) an analysis
1783 of whether such profiling poses any reasonably foreseeable heightened
1784 risk of harm to minors and, if so, (A) the nature of such heightened risk
1785 of harm to minors, and (B) the steps that have been taken to mitigate
1786 such heightened risk of harm to minors; (3) a description of (A) the
1787 categories of personal data such online service, product or feature
1788 processes as inputs for the purposes of such profiling, and (B) the
1789 outputs such online service, product or feature produces for the
1790 purposes of such profiling; (4) an overview of the categories of personal
1791 data the controller used to customize such online service, product or
1792 feature for the purposes of such profiling, if the controller used data to
1793 customize such online service, product or feature for the purposes of
1794 such profiling; (5) a description of any transparency measures taken
1795 concerning such online service, product or feature with respect to such

1796 profiling, including, but not limited to, any measures taken to disclose
1797 to consumers that such online service, product or feature is being used
1798 for such profiling while such online service, product or feature is being
1799 used for such profiling; and (6) a description of the post-deployment
1800 monitoring and user safeguards provided concerning such online
1801 service, product or feature for the purposes of such profiling, including,
1802 but not limited to, the oversight, use and learning processes established
1803 by the controller to address issues arising from deployment of such
1804 online service, product or feature for the purposes of such profiling.

1805 [(b)] (c) Each controller that conducts a data protection assessment
1806 pursuant to subsection (a) of this section, or an impact assessment
1807 pursuant to subsection (b) of this section, shall: (1) Review such data
1808 protection assessment or impact assessment as necessary to account for
1809 any material change to the processing or profiling operations of the
1810 online service, product or feature that is the subject of such data
1811 protection assessment or impact assessment; and (2) maintain
1812 documentation concerning such data protection assessment or impact
1813 assessment for the longer of (A) the three-year period beginning on the
1814 date on which such processing or profiling operations cease, or (B) as
1815 long as such controller offers such online service, product or feature.

1816 [(c)] (d) A single data protection assessment or impact assessment
1817 may address a comparable set of processing or profiling operations that
1818 include similar activities.

1819 [(d)] (e) If a controller conducts a data protection assessment or
1820 impact assessment for the purpose of complying with another
1821 applicable law or regulation, the data protection assessment or impact
1822 assessment shall be deemed to satisfy the requirements established in
1823 this section if such data protection assessment or impact assessment is
1824 reasonably similar in scope and effect to the data protection assessment
1825 or impact assessment that would otherwise be conducted pursuant to
1826 this section.

1827 [(e)] (f) If any controller conducts a data protection assessment

1828 pursuant to subsection (a) of this section, or an impact assessment
1829 pursuant to subsection (b) of this section, and determines that the online
1830 service, product or feature that is the subject of such assessment poses a
1831 heightened risk of harm to minors, such controller shall establish and
1832 implement a plan to mitigate or eliminate such risk. The Attorney
1833 General may require a controller to disclose to the Attorney General a
1834 plan established pursuant to this subsection if the plan is relevant to an
1835 investigation conducted by the Attorney General. The controller shall
1836 disclose such plan to the Attorney General not later than ninety days
1837 after the Attorney General notifies the controller, in a form and manner
1838 prescribed by the Attorney General, that the Attorney General requires
1839 the controller to disclose such plan to the Attorney General.

1840 [(f)] (g) Data protection assessments, impact assessments and harm
1841 mitigation or elimination plans shall be confidential and shall be exempt
1842 from disclosure under the Freedom of Information Act, as defined in
1843 section 1-200. To the extent any information contained in a data
1844 protection assessment, impact assessment or harm mitigation or
1845 elimination plan disclosed to the Attorney General includes information
1846 subject to the attorney-client privilege or work product protection, such
1847 disclosure shall not constitute a waiver of such privilege or protection.

1848 Sec. 17. Subsection (a) of section 42-529c of the general statutes is
1849 repealed and the following is substituted in lieu thereof (*Effective July 1,*
1850 *2026*):

1851 (a) A processor shall adhere to the instructions of a controller, and
1852 shall: (1) Assist the controller in meeting the controller's obligations
1853 under sections 42-529 to 42-529e, inclusive, as amended by this act,
1854 taking into account (A) the nature of the processing, (B) the information
1855 available to the processor by appropriate technical and organizational
1856 measures, and (C) whether such assistance is reasonably practicable and
1857 necessary to assist the controller in meeting such obligations; and (2)
1858 provide any information that is necessary to enable the controller to
1859 conduct and document data protection assessments and impact
1860 assessments pursuant to section 42-529b, as amended by this act.

1861 Sec. 18. Subsection (d) of section 42-529d of the general statutes is
1862 repealed and the following is substituted in lieu thereof (*Effective July 1,*
1863 *2026*):

1864 (d) No obligation imposed on a controller or processor under any
1865 provision of sections 42-529 to 42-529c, inclusive, as amended by this
1866 act, or section 42-529e shall be construed to restrict a controller's or
1867 processor's ability to collect, use or retain data for internal use to: (1)
1868 Conduct internal research to develop, improve or repair products,
1869 services or technology; (2) effectuate a product recall; (3) identify and
1870 repair technical errors that impair existing or intended functionality; ~~(4)~~
1871 process personal data for the purposes of profiling in furtherance of any
1872 automated decision that may produce any legal or similarly significant
1873 effect concerning a consumer, provided such personal data are (A)
1874 processed only to the extent necessary to detect or correct any bias that
1875 may result from processing such personal data for such purposes, such
1876 bias cannot effectively be detected or corrected without processing such
1877 personal data and such personal data are deleted once such processing
1878 has been completed, (B) processed subject to appropriate safeguards to
1879 protect the rights of consumers secured by the Constitution or laws of
1880 this state or of the United States, (C) subject to technical restrictions
1881 concerning the reuse of such personal data and industry-standard
1882 security and privacy measures, including, but not limited to,
1883 pseudonymization, (D) subject to measures to ensure that such personal
1884 data are secure, protected and subject to suitable safeguards, including,
1885 but not limited to, strict controls concerning, and documentation of,
1886 access to such personal data, to avoid misuse and ensure that only
1887 authorized persons may access such personal data while preserving the
1888 confidentiality of such personal data, and (E) not transmitted,
1889 transferred or otherwise accessed by any third party; or [(4)] (5) perform
1890 solely internal operations that are (A) reasonably aligned with the
1891 expectations of a minor or reasonably anticipated based on the minor's
1892 existing relationship with the controller or processor, or (B) otherwise
1893 compatible with processing data in furtherance of the provision of a
1894 product or service specifically requested by a minor.

1895 Sec. 19. (NEW) (*Effective July 1, 2026*) (a) As used in this section:

1896 (1) "Abuser" means an individual who (A) is identified by a survivor
1897 pursuant to subsection (b) of this section, and (B) has committed, or
1898 allegedly committed, a covered act against the survivor making the
1899 connected vehicle services request;

1900 (2) "Account holder" means an individual who is (A) a party to a
1901 contract with a covered provider that involves a connected vehicle
1902 service, or (B) a subscriber, customer or registered user of a connected
1903 vehicle service;

1904 (3) "Connected vehicle service" means any capability provided by or
1905 on behalf of a motor vehicle manufacturer that enables a person to
1906 remotely obtain data from, or send commands to, a covered vehicle,
1907 including, but not limited to, any such capability provided by way of a
1908 software application that is designed to be operated on a mobile device;

1909 (4) "Connected vehicle service request" means a request by a survivor
1910 to terminate or disable an abuser's access to a connected vehicle service;

1911 (5) "Covered act" means conduct that constitutes (A) a crime
1912 described in Section 40002(a) of the Violence Against Women Act of
1913 1994, 34 USC 12291(a), as amended from time to time, (B) an act or
1914 practice described in 22 USC 7102(11) or (12), as amended from time to
1915 time, or (C) a crime, act or practice that is (i) similar to a crime, act or
1916 practice described in subparagraph (A) or (B) of this subdivision, and
1917 (ii) prohibited under federal, state or tribal law;

1918 (6) "Covered connected vehicle services account" means an account
1919 or other means by which a person enrolls in, or obtains access to, a
1920 connected vehicle service;

1921 (7) "Covered provider" means a motor vehicle manufacturer, or an
1922 entity acting on behalf of a motor vehicle manufacturer, that provides a
1923 connected vehicle service;

1924 (8) "Covered vehicle" means a motor vehicle that is (A) the subject of
1925 a connected vehicle request, and (B) identified by a survivor pursuant
1926 to subsection (b) of this section;

1927 (9) "Emergency situation" means a situation that, if allowed to
1928 continue, poses an imminent risk of death or serious bodily harm;

1929 (10) "In-vehicle interface" means a feature or mechanism installed in
1930 a motor vehicle that allows an individual within the motor vehicle to
1931 terminate or disable connected vehicle services;

1932 (11) "Person" means an individual, association, company, limited
1933 liability company, corporation, partnership, sole proprietorship, trust or
1934 other legal entity; and

1935 (12) "Survivor" means an individual (A) who is eighteen years of age
1936 or older, and (B) against whom a covered act has been committed or
1937 allegedly committed.

1938 (b) A survivor may submit a connected vehicle service request to a
1939 covered provider pursuant to this subsection. Each connected vehicle
1940 service request submitted pursuant to this subsection shall, at a
1941 minimum, include (1) the vehicle identification number of the covered
1942 vehicle, (2) the name of the abuser, and (3) (A) proof that the survivor is
1943 the sole owner of the covered vehicle, (B) if the survivor is not the sole
1944 owner of the covered vehicle, proof that the survivor is legally entitled
1945 to exclusive possession of the covered vehicle, which proof may take the
1946 form of a court order awarding exclusive possession of the covered
1947 vehicle to the survivor, or (C) if the abuser owns the covered vehicle, in
1948 whole or in part, a dissolution of marriage decree, restraining order or
1949 temporary restraining order (i) naming the abuser, and (ii) (I) granting
1950 exclusive possession of the covered vehicle to the survivor, or (II)
1951 restricting the abuser's use of a connected vehicle service against the
1952 survivor.

1953 (c) (1) Not later than two business days after a survivor submits a
1954 connected vehicle service request to a covered provider pursuant to

1955 subsection (b) of this section, the covered provider shall take one or
1956 more of the following actions requested by the survivor in the connected
1957 vehicle service request, regardless of whether the abuser identified in
1958 the connected vehicle service request is an account holder: (A)
1959 Terminate or disable the covered connected vehicle services account
1960 associated with such abuser; (B) (i) terminate or disable the covered
1961 connected vehicle services account associated with the covered vehicle,
1962 including, but not limited to, by resetting or deleting any data or
1963 wireless connection with respect to the covered vehicle, and (ii) provide
1964 instructions to the survivor on how to reestablish a covered connected
1965 vehicle services account; (C) (i) terminate or disable covered connected
1966 vehicle services for the covered vehicle, including, but not limited to, by
1967 resetting or deleting any data or wireless connection with respect to the
1968 covered vehicle, and (ii) provide instructions to the survivor on how to
1969 reestablish connected vehicle services; or (D) if the motor vehicle has an
1970 in-vehicle interface, provide information to the survivor concerning (i)
1971 the availability of the in-vehicle interface, and (ii) how to terminate or
1972 disable connected vehicle services using the in-vehicle interface.

1973 (2) After the covered provider has taken action pursuant to
1974 subdivision (1) of this subsection, the covered provider shall deny any
1975 request made by the abuser to obtain any data that (A) were generated
1976 by the connected vehicle service after the abuser's access to such
1977 connected vehicle service was terminated or disabled in response to the
1978 connected vehicle service request, and (B) are maintained by the covered
1979 provider.

1980 (3) The covered provider shall not refuse to take action pursuant to
1981 subdivision (1) of this subsection on the basis that any requirement,
1982 other than a requirement established in subsection (b) of this section, has
1983 not been satisfied, including, but not limited to, any requirement that
1984 provides for (A) payment of any fee, penalty or other charge, (B)
1985 maintaining or extending the term of the covered connected vehicle
1986 services account, (C) obtaining approval from any account holder other
1987 than the survivor, or (D) increasing the rate charged for the connected

1988 vehicle service.

1989 (4) (A) If the covered provider intends to provide any formal notice
1990 to the abuser regarding any action set forth in subdivision (1) of this
1991 subsection, the covered provider shall first notify the survivor of the
1992 date on which the covered provider intends to provide such notice to
1993 the abuser.

1994 (B) The covered provider shall take reasonable steps to ensure that
1995 the covered provider only provides formal notice to the abuser,
1996 pursuant to subparagraph (A) of this subdivision, (i) at least three days
1997 after the covered provider notified the survivor pursuant to
1998 subparagraph (A) of this subdivision, and (ii) after the covered provider
1999 has terminated or disabled the abuser's access to the connected vehicle
2000 service.

2001 (5) (A) The covered provider shall not be required to take any action
2002 pursuant to subdivision (1) of this subsection if the covered provider
2003 cannot operationally or technically effectuate such action.

2004 (B) If the covered provider cannot operationally or technically
2005 effectuate any action as set forth in subparagraph (A) of this subdivision,
2006 the covered provider shall promptly notify the survivor who submitted
2007 the connected vehicle service request that the covered provider cannot
2008 operationally or technically effectuate such action, which notice shall, at
2009 a minimum, disclose whether the covered provider's inability to
2010 operationally or technically effectuate such action can be remedied and,
2011 if so, any steps the survivor can take to assist the covered provider in
2012 remedying such inability.

2013 (d) (1) The covered provider and each officer, director, employee,
2014 vendor or agent of the covered provider shall treat all information
2015 submitted by the survivor under subsection (b) of this section as
2016 confidential, and shall securely dispose of such information not later
2017 than ninety days after the survivor submitted such information.

2018 (2) The covered provider shall not disclose any information

2019 submitted by the survivor under subsection (b) of this section to a third
2020 party unless (A) the covered provider has obtained affirmative consent
2021 from the survivor to disclose such information to the third party, or (B)
2022 disclosing such information to the third party is necessary to effectuate
2023 the connected vehicle service request.

2024 (3) Nothing in subdivision (1) of this subsection shall be construed to
2025 prohibit the covered provider from maintaining, for longer than the
2026 period specified in subdivision (1) of this subsection, a record that
2027 verifies that the survivor fulfilled the conditions of the connected vehicle
2028 service request as set forth in subsection (b) of this section, provided
2029 such record is limited to what is reasonably necessary and proportionate
2030 to verify that the survivor fulfilled such conditions.

2031 (e) The survivor shall take reasonable steps to notify the covered
2032 provider of any change in the ownership or possession of the covered
2033 vehicle that materially affects the need for the covered provider to take
2034 action pursuant to subdivision (1) of subsection (c) of this section.

2035 (f) The requirements established in this section shall not prohibit or
2036 prevent a covered provider from terminating or disabling an abuser's
2037 access to a connected vehicle service in an emergency situation after
2038 receiving a connected vehicle service request.

2039 (g) Each covered provider shall publicly post, on such covered
2040 provider's Internet web site, a statement describing how a survivor may
2041 submit a connected vehicle service request to such covered provider.

2042 (h) Each covered provider and each officer, director, employee,
2043 vendor or agent of a covered provider shall be immune from any civil
2044 liability which might otherwise arise from any act or omission
2045 committed by such covered provider, officer, director, employee,
2046 vendor or agent pursuant to subsections (a) to (g), inclusive, of this
2047 section, provided such act or omission was committed in compliance
2048 with the provisions of said subsections.

2049 Sec. 20. Section 42-158ff of the general statutes is repealed and the

2050 following is substituted in lieu thereof (*Effective October 1, 2025*):

2051 (a) For the purposes of this section:

2052 (1) "Automatic renewal provision" means any provision that is
2053 included in a consumer agreement under which a business that is a
2054 party to such agreement may renew such agreement without any action
2055 on the part of a consumer who is a party to such agreement;

2056 (2) "Business" means any individual or sole proprietorship,
2057 partnership, firm, corporation, trust, limited liability company, limited
2058 liability partnership, joint stock company, joint venture, association or
2059 other legal entity through which commerce for profit or not for profit is
2060 conducted;

2061 (3) "Clearly and conspicuously disclose" means (A) for a disclosure
2062 made electronically or in writing, to make such disclosure (i) in a
2063 manner that may be retained by the consumer, and (ii) in text that is (I)
2064 larger than the size of any surrounding text, or (II) the same size as the
2065 surrounding text but in a typeface, font or color that contrasts with such
2066 surrounding text or is set off from such surrounding text by symbols or
2067 other marks that draw the consumer's attention to such disclosure, and
2068 (B) for a disclosure made verbally or telephonically, to make such
2069 disclosure in a volume and cadence that is readily audible to, and
2070 understandable by, the consumer;

2071 ~~[(3)]~~ (4) "Consumer" means any individual who is a resident of this
2072 state and a prospective recipient of consumer goods or consumer
2073 services;

2074 ~~[(4)]~~ (5) "Consumer agreement" means any verbal, telephonic, written
2075 or electronic agreement, initially entered into or amended on or after
2076 October 1, 2023, between a business and a consumer under which a
2077 business agrees to provide consumer goods or consumer services to a
2078 consumer. "Consumer agreement" does not include any such agreement
2079 (A) concerning any service provided by a business or its affiliate where
2080 either the business or its affiliate is doing business pursuant to (i) a

2081 franchise issued by a political subdivision of the state, or (ii) a license,
2082 franchise, certificate or other authorization issued by the Public Utilities
2083 Regulatory Authority, (B) concerning any service provided by a
2084 business or its affiliate where either the business or its affiliate is
2085 regulated by the Public Utilities Regulatory Authority, the Federal
2086 Communications Commission or the Federal Energy Regulatory
2087 Commission, (C) with any entity regulated by the Insurance
2088 Department or an affiliate of such entity, (D) with any bank, out-of-state
2089 bank, bank holding company, Connecticut credit union, federal credit
2090 union or out-of-state credit union, as said terms are defined in section
2091 36a-2, or any subsidiary thereof, or (E) concerning any global or national
2092 service largely or predominately consisting of audiovisual content;

2093 [(5)] (6) "Consumer good" means any article that is purchased, leased,
2094 exchanged or received primarily for personal, family or household
2095 purposes;

2096 [(6)] (7) "Consumer service" means any service that is purchased,
2097 leased, exchanged or received primarily for personal, family or
2098 household purposes; and

2099 [(7)] (8) "Continuous services provision" means any provision that is
2100 included in a consumer agreement under which a business that is a
2101 party to such agreement may continue to provide consumer services to
2102 a consumer who is a party to such agreement until the consumer takes
2103 action to prevent or terminate such business's provision of such
2104 consumer services under such agreement.

2105 (b) (1) No business shall enter into, or offer to enter into, a consumer
2106 agreement with a consumer if such agreement includes an automatic
2107 renewal provision or a continuous services provision, unless:

2108 (A) Such business establishes and maintains a toll-free telephone
2109 number, an electronic mail address or postal address, or the online
2110 means required under subsection (d) of this section, which the consumer
2111 may use to prevent automatic renewal or prevent or terminate

2112 continuous consumer services;

2113 (B) Where such consumer agreement contains an automatic renewal
2114 provision, such business clearly and conspicuously discloses to the
2115 consumer, [electronically, verbally, telephonically or in writing in the
2116 manner specified in subdivision (2) of this subsection and] before such
2117 automatic renewal, (i) that the business will automatically renew such
2118 agreement until such consumer takes action to prevent such automatic
2119 renewal, (ii) a description of the actions such consumer is required to
2120 take to prevent any automatic renewal of such agreement and, if
2121 disclosed electronically, a link or other electronic means such consumer
2122 may use to take such actions as described in subsection (d) of this
2123 section, (iii) all recurring charges that will be charged to the consumer's
2124 credit card, debit card or third-party payment account for any automatic
2125 renewal of such agreement and, if the amount of such charges is subject
2126 to change, the amount of such change if known by such business, (iv)
2127 the length of any automatic renewal term for such agreement unless the
2128 consumer selects the length of such term, (v) any additional provisions
2129 concerning such renewal term, (vi) any minimum purchase obligation,
2130 and (vii) contact information for such business;

2131 (C) Where such consumer agreement contains a continuous services
2132 provision, such business clearly and conspicuously discloses to the
2133 consumer, [electronically, verbally, telephonically or in writing in the
2134 manner specified in subdivision (2) of this subsection and] before such
2135 consumer enters into such agreement, (i) that the business will provide
2136 continuous consumer services under such agreement until such
2137 consumer takes action to prevent or terminate such continuous
2138 consumer services, (ii) a description of the actions such consumer is
2139 required to take to prevent or terminate such continuous consumer
2140 services, (iii) all recurring charges that will be charged to the consumer's
2141 credit card, debit card or third-party payment account for such
2142 continuous consumer services and, if the amount of such charges is
2143 subject to change, the amount of such change if known by such business,
2144 (iv) the duration of such continuous consumer services, (v) any

2145 additional provisions concerning such continuous consumer services,
2146 (vi) any minimum purchase obligation, and (vii) contact information for
2147 such business;

2148 (D) If such business intends to make any material change in the terms
2149 of such automatic renewal provision or continuous services provision,
2150 such business clearly and conspicuously discloses to the consumer,
2151 [electronically, verbally, telephonically or in writing in the manner
2152 specified in subdivision (2) of this subsection and] before such business
2153 makes such material change, the material change and a description of
2154 the actions such consumer is required to take to cancel such automatic
2155 renewal or terminate such continuous consumer services;

2156 (E) If such consumer agreement includes a free gift or trial period,
2157 such business clearly and conspicuously discloses to the consumer,
2158 [electronically, verbally, telephonically or in writing in the manner
2159 specified in subdivision (2) of this subsection] before such consumer
2160 enters into such agreement, (i) the price that such consumer will be
2161 charged following expiration of such period, and (ii) any manner in
2162 which the pricing for such agreement will change following expiration
2163 of such period; and

2164 (F) (i) Except as provided in subparagraph (F)(iii) of this subdivision,
2165 if such consumer agreement is offered electronically or telephonically
2166 and includes a free gift or trial period, or a discounted or promotional
2167 price period, such business clearly and conspicuously discloses to the
2168 consumer, [electronically or telephonically in the manner specified in
2169 subdivision (2) of this subsection and] not later than the time specified
2170 in subparagraph (F)(ii) of this subdivision, (I) that such business will
2171 automatically renew, or provide continuous consumer services under,
2172 such agreement until such consumer takes action to prevent such
2173 automatic renewal or prevent or terminate such continuous consumer
2174 services, (II) the duration of such automatic renewal term or continuous
2175 consumer services, (III) any additional provisions concerning such
2176 renewal term or continuous consumer services, (IV) a description of the
2177 actions such consumer is required to take to prevent such automatic

2178 renewal or prevent or terminate such continuous consumer services,
2179 and (V) if such agreement is offered electronically, a prominently
2180 displayed direct link or button, or an electronic mail message, required
2181 under subsection (d) of this section.

2182 (ii) Except as provided in subparagraph (F)(iii) of this subdivision, if
2183 such business is required to make a disclosure pursuant to
2184 subparagraph (F)(i) of this subdivision, such business [makes such
2185 disclosure] clearly and conspicuously discloses (I) where the free gift or
2186 trial period, or discounted or promotional price period, is at least thirty-
2187 two days in duration, at least twenty-one days after such period
2188 commences and not earlier than three days before such period expires,
2189 or (II) where the free gift or trial period, or discounted or promotional
2190 price period, is at least one year in duration, at least fifteen days but not
2191 more than forty-five days before such period expires.

2192 (iii) Such business shall not be required to make the disclosure
2193 required under subparagraph (F)(i) or (F)(ii) of this subdivision if such
2194 business has not collected, or does not maintain, the consumer's
2195 electronic mail address or telephone number, as applicable, and is
2196 unable to make such disclosure to such consumer by other electronic
2197 means. For the purposes of subparagraphs (E) and (F) of this
2198 subdivision, "free gift" does not include a free promotional item or gift
2199 that a business gives to a consumer if such item or gift differs from the
2200 consumer goods or consumer services that are the subject of the
2201 consumer agreement between the business and the consumer.

2202 (2) Each business that is required to make any disclosure under
2203 subdivision (1) of this subsection shall:

2204 (A) If the consumer agreement is offered, or entered into,
2205 electronically or in writing, make such disclosure [(i) in a manner that
2206 may be retained by the consumer, and (ii) in text that is (I) larger than
2207 the size of any surrounding text, or (II) the same size as the surrounding
2208 text but in a typeface, font or color that contrasts with such surrounding
2209 text or is set off from such surrounding text by symbols or other marks

2210 that draw the consumer's attention to such disclosure] (i) clearly and
2211 conspicuously, and (ii) electronically or in writing; or

2212 (B) If the consumer agreement is offered, or entered into, verbally or
2213 telephonically, make such disclosure [in a volume and cadence that is
2214 readily audible to, and understandable by, the consumer] (i) clearly and
2215 conspicuously, and (ii) verbally or telephonically.

2216 (c) No business that enters into, or offers to enter into, a consumer
2217 agreement that includes an automatic renewal provision or a
2218 continuous services provision shall charge the consumer's credit card,
2219 debit card or third-party payment account for any automatic renewal or
2220 continuous consumer services, regardless of whether such renewal or
2221 continuous consumer services are offered or provided at a promotional
2222 or discounted price, unless such business has obtained such consumer's
2223 affirmative consent to such renewal or continuous consumer services.
2224 In considering whether a business has obtained affirmative consent in
2225 accordance with the provisions of this subsection, a state agency or court
2226 of competent jurisdiction shall consider, without limitation, whether the
2227 business has produced a record of such affirmative consent that was
2228 obtained in accordance with applicable law, including, but not limited
2229 to, sections 52-570d and 53a-189, concerning recording telephonic
2230 communications.

2231 (d) (1) Each business that enters into a consumer agreement online
2232 shall, if such agreement includes an automatic renewal provision or
2233 continuous services provision, allow the consumer to take any action
2234 necessary to prevent such automatic renewal or prevent or terminate
2235 such continuous consumer services online and without requiring such
2236 consumer to take any offline action to prevent such automatic renewal
2237 or prevent or terminate such continuous consumer services. No
2238 business that is subject to the provisions of this subdivision shall take
2239 any action to obstruct or delay a consumer's efforts to prevent automatic
2240 renewal of, or prevent or terminate provision of continuous consumer
2241 services under, a consumer agreement pursuant to this subdivision.
2242 Each business that is subject to the provisions of this subdivision shall

2243 enable a consumer to prevent automatic renewal of, or prevent or
2244 terminate provision of continuous consumer services under, a consumer
2245 agreement pursuant to this subdivision by way of:

2246 (A) A prominently displayed direct link or button, which may be
2247 located within the consumer's (i) account or profile, or (ii) device or user
2248 settings; or

2249 (B) An electronic mail message from the business to the consumer,
2250 which is immediately accessible by the consumer and to which the
2251 consumer may reply without obtaining any additional information.

2252 (2) Notwithstanding subdivision (1) of this subsection, a business
2253 may require a consumer who maintains an account with the business to
2254 enter the consumer's account information, or otherwise authenticate
2255 such consumer's identity, online before such consumer may take any
2256 action to prevent automatic renewal of, or prevent or terminate
2257 provision of continuous consumer services under, a consumer
2258 agreement pursuant to subdivision (1) of this subsection. No consumer
2259 who is unwilling or unable to enter the consumer's account information,
2260 or otherwise authenticate such consumer's identity, online under this
2261 subdivision shall be precluded from authenticating such consumer's
2262 identity, or taking action to prevent such automatic renewal or prevent
2263 or terminate provision of continuous consumer services, offline by any
2264 other method set forth in subparagraph (A) of subdivision (1) of
2265 subsection (b) of this section.

2266 (e) Nothing in this section shall be construed to create a private right
2267 of action.

2268 Sec. 21. Subsections (a) and (b) of section 14-62 of the general statutes
2269 are repealed and the following is substituted in lieu thereof (*Effective*
2270 *October 1, 2025*):

2271 (a) Each sale shall be evidenced by an order properly signed by both
2272 the buyer and seller, a copy of which shall be furnished to the buyer
2273 when executed, and an invoice upon delivery of the motor vehicle, both

2274 of which shall contain the following information: (1) Make of vehicle; (2)
2275 year of model, whether sold as new or used, and on invoice the
2276 identification number; (3) deposit, and (A) if the deposit is not
2277 refundable, the words "No Refund of Deposit" shall appear at this point,
2278 and (B) if the deposit is conditionally refundable, the words
2279 "Conditional Refund of Deposit" shall appear at this point, followed by
2280 a statement giving the conditions for refund, and (C) if the deposit is
2281 unconditionally refundable, the words "Unconditional Refund" shall
2282 appear at this point; (4) cash selling price; (5) finance charges, and (A) if
2283 these charges do not include insurance, the words "No Insurance" shall
2284 appear at this point, and (B) if these charges include insurance, a
2285 statement shall appear at this point giving the exact type of coverage; (6)
2286 allowance on motor vehicle traded in, if any, and description of the
2287 same; (7) stamped or printed in a size equal to at least ten-point bold
2288 type on the face of both the order and invoice one of the following forms:
2289 (A) "This motor vehicle not guaranteed", or (B) "This motor vehicle is
2290 guaranteed", followed by a statement as to the terms of such guarantee,
2291 which terms shall include the duration of the guarantee or the number
2292 of miles the guarantee shall remain in effect. Such statement shall not
2293 apply to household furnishings of any trailer; (8) if the motor vehicle is
2294 new but has been subject to use by the seller or use in connection with
2295 [his] the seller's business as a dealer, the word "demonstrator" shall be
2296 clearly displayed on the face of both the order and invoice; (9) any dealer
2297 conveyance fee or processing fee and a statement that such fee is not
2298 payable to the state of Connecticut printed in at least ten-point bold type
2299 on the face of both the order and invoice; and (10) the dealer's legal
2300 name, address and license number. For the purposes of this
2301 [subdivision,] section, (A) "dealer conveyance fee" or "processing fee"
2302 means a fee charged by a dealer to recover reasonable costs for
2303 processing all documentation and performing services related to the
2304 closing of a sale, including, but not limited to, the registration and
2305 transfer of ownership of the motor vehicle which is the subject of the
2306 sale, (B) "consumer good" has the same meaning as provided in section
2307 42-110r, and (C) "consumer service" has the same meaning as provided
2308 in subsection (a) of section 42-158ff, as amended by this act.

2309 (b) (1) The selling price quoted by any dealer to a prospective buyer
2310 shall include, separately stated, the amount of the dealer conveyance fee
2311 and that such fee is negotiable. No dealer conveyance fee shall be added
2312 to the selling price at the time the order is signed by the buyer.

2313 (2) The selling price quoted by any dealer to a prospective buyer shall
2314 both (A) include any fee, charge or cost imposed for any optional add-
2315 on consumer good or consumer service, and (B) separately state the
2316 amount of each such fee, charge or cost and that such fee, charge or cost
2317 is optional.

2318 ~~[(2)]~~ (3) No dealer shall include in the selling price a dealer
2319 preparation charge for any item or service for which the dealer is
2320 reimbursed by the manufacturer or any item or service not specifically
2321 ordered by the buyer and itemized on the invoice.

2322 (4) The form used by a dealer for the order and invoice shall not be
2323 printed in advance of discussions with a prospective buyer to include
2324 the amount of any fee, charge or cost imposed for any other optional
2325 add-on consumer good or consumer service.

2326 Sec. 22. Subsection (a) of section 20-427 of the general statutes is
2327 repealed and the following is substituted in lieu thereof (*Effective October*
2328 *1, 2025*):

2329 (a) ~~(1)~~ Each person engaged in making home improvements shall ~~[(1)]~~
2330 ~~(A)~~ exhibit ~~[his]~~ such person's certificate of registration upon request by
2331 any interested party, ~~[(2)]~~ and ~~(B)~~ except as provided in subdivision (2)
2332 of this subsection, ~~(i)~~ state in any advertisement the fact that ~~[he]~~ such
2333 person is registered, and ~~[(3)]~~ ~~(ii)~~ include ~~[his]~~ such person's registration
2334 number in any advertisement.

2335 (2) Any person engaged in making home improvements that is a
2336 publicly traded business entity listed on any stock exchange within the
2337 United States and spends not less than thirty per cent of such person's
2338 advertising expenditures on advertising campaigns concurrently
2339 directed at audiences in not fewer than five states may satisfy the

2340 requirements established in subparagraph (B) of subdivision (1) of this
 2341 subsection by including in any advertisement, other than a direct-to-
 2342 consumer advertisement, a telephone number or Internet web site
 2343 address where any member of the public may obtain or view (A) a
 2344 statement disclosing whether such person is registered, and (B) such
 2345 person's registration number.

2346 Sec. 23. Section 1 of substitute senate bill 514 of the current session, as
 2347 amended by Senate Amendment Schedule "A", is repealed. (*Effective*
 2348 *from passage*)

2349 Sec. 24. Sections 4 and 6 of substitute senate bill 1235 of the current
 2350 session, as amended by Senate Amendment Schedule "A", are repealed.
 2351 (*Effective from passage*)

2352 Sec. 25. Sections 1 to 17, inclusive, of substitute senate bill 1356 of the
 2353 current session, as amended by Senate Amendment Schedule "A", are
 2354 repealed. (*Effective from passage*)

2355 Sec. 26. Sections 41 and 43 of substitute senate bill 1357 of the current
 2356 session, as amended by Senate Amendment Schedule "A", are repealed.
 2357 (*Effective from passage*)"

This act shall take effect as follows and shall amend the following sections:

Section 1	July 1, 2025	New section
Sec. 2	October 1, 2025	12-815a
Sec. 3	July 1, 2025	New section
Sec. 4	July 1, 2026	New section
Sec. 5	July 1, 2026	42-515
Sec. 6	July 1, 2026	42-516
Sec. 7	July 1, 2026	42-517(a) and (b)
Sec. 8	July 1, 2026	42-518
Sec. 9	July 1, 2026	42-520
Sec. 10	July 1, 2026	42-521
Sec. 11	July 1, 2026	42-522
Sec. 12	July 1, 2026	42-524(a) to (d)

Sec. 13	<i>July 1, 2026</i>	42-528(a) and (b)
Sec. 14	<i>July 1, 2026</i>	42-529
Sec. 15	<i>July 1, 2026</i>	42-529a
Sec. 16	<i>July 1, 2026</i>	42-529b
Sec. 17	<i>July 1, 2026</i>	42-529c(a)
Sec. 18	<i>July 1, 2026</i>	42-529d(d)
Sec. 19	<i>July 1, 2026</i>	New section
Sec. 20	<i>October 1, 2025</i>	42-158ff
Sec. 21	<i>October 1, 2025</i>	14-62(a) and (b)
Sec. 22	<i>October 1, 2025</i>	20-427(a)
Sec. 23	<i>from passage</i>	Repealer section
Sec. 24	<i>from passage</i>	Repealer section
Sec. 25	<i>from passage</i>	Repealer section
Sec. 26	<i>from passage</i>	Repealer section